

Raising the Level

from hard edges to whole lives



National Summit on Severe and Multiple Disadvantage

Including Scotland's Annual Homelessness Conference and AGM

6 – 7 October 2026 | Perth Concert Hall | Programme



Online delegate pack

Including speaker biographies
and delegate list.

**Homeless
Network
Scotland**
we are all in

is proud to partner with The Salvation Army
in Raising the Level



**Love God
Love Others**

Raising the Level

from hard edges to whole lives

Welcome to Scotland's national gathering on transforming outcomes for people facing severe and multiple disadvantage.

People do not live their lives in neat, separate boxes. One day the priority is safe housing, the next mental health, substance use, money pressures or contact with the justice system. Yet services remain organised in silos. Too often people are passed from door to door, forced to relive trauma by retelling their story to disconnected systems – or fall through the gaps entirely.

Harm at the hard edges is deepening. The most severe and costly crises occur when multiple issues overlap. Siloed strategies treat these as separate problems, locking people into repeated crises and driving high human and economic costs.

By breaking down these silos we can prevent crises across the board: fewer homelessness cases, fewer drug deaths, reduced reoffending, better mental health and stronger recovery and stability for individuals, families and communities.

Grounded in the landmark Hard Edges Scotland research (2019), **Raising the Level** is both a summit and a call to action. At a pivotal moment for public service reform and health and social care renewal, it embraces Scottish Government's No Wrong Door commitment and defines what this means for people at the hard edges of reform.

When we gather in Perth we will draw a line: deepening harm at the hard edges stops here.

Every part of the system already shares the same ambition. The gap is not policy or intent – it is in consistent, cross-sector implementation. Closing it means clearer expectations, real commitments, practical action and shared accountability. Only then do we begin to build a system that finally works for the people it has too often failed.

Summit objectives

- **Launch The Level** – Scotland's national delivery protocol that elevates severe and multiple disadvantage within broader reforms.
- Expose the human and economic costs of system failure and the multiplier benefits of real integration.
- Build shared responsibility for raising the floor through a common protocol that turns clear commitments into consistent action.

Day One centres the homelessness and housing sector and their closest partners – honest reflection and practical preparation to move from “carrying the can” to becoming a confident, prevention-focused strategic partner.

Day Two is the national multi-sector summit and official launch of **The Level** – examining the cost of siloed working, hearing powerful lived experiences and securing concrete commitments to joined-up action.

Who should attend

Decision-makers, practitioners, commissioners and policymakers from health, justice, housing, social care and social security. People with first-hand experience of the issues are warmly welcomed and essential to the conversation.

Content notice:

Some sessions will address difficult topics including trauma, homelessness, substance use, the justice system and mental health. You are welcome to step out of any session at any time. A Quiet Room is available on the first floor. Please prioritise your wellbeing and draw on personal or professional support networks as needed.

Programme | Day One

A sector ready to step up

The homelessness sector is shifting from “carrying the can” to becoming a confident, prevention-focused strategic partner across all public services. Day 1 provides a powerful space for honest reflection, clear vision and practical preparation. Through candid dialogue, power-leveling exercises and collaborative workshops, you will explore the homelessness sector’s evolving role, clarify shared responsibilities and build the relationships and tools needed for resilient, integrated services. We hope you leave with deeper insight, renewed energy and concrete ways to implement change.

Day One Partner

**The Housing
Network**

9.00 - 10.00

Arrivals & Networking Hub [Foyer]

Beat the rush and make the most of your arrival. Register, enjoy refreshments, connect with fellow delegates, explore the exhibitor showcase, and enjoy a performance from the **Voices of Hope Choir**.

10.00 - 10.10

Welcome from the Conference Chair [Main Auditorium]

Essential orientation to get the most from the conference.

Ishbel Smith | Heart in Mouth

10.10 - 10.20

Keynote

A Sector Ready to Step Up

Moving from crisis management to prevention leadership. A vision for a pioneering homelessness sector that refuses to operate in isolation.

Maggie Brünjes | Chief Executive, Homeless Network Scotland

10.20 - 10.30

Roundtable

Table Talk: Let's Go!

A fast-paced roundtable session to break the ice and spark new cross-sector connections right from the start.

10.30 - 10.45



Breaking Free: Moving away from path dependency in homelessness services

Why do ineffective or institutional models persist – even when better evidence exists?

Prof Beth Watts-Cobbe

Deputy Director, ISPHIRE Heriot-Watt University

10.45 - 10.50

Heart of Support: Celebrating Excellence

Leanne McGinlay | Wheatley Care

10.50 - 11.30

Keynote +
roundtable
interaction

Getting Ready for Ask & Act

The homelessness sector successfully championed new statutory duties to prevent homelessness – but the legal responsibility to deliver now sits across health, justice, housing, social care and social security. The question is, how will they do it? As new guidance is developed, we will look at some examples of how Ask and Act can be delivered in practice, and spend time together to define what makes for a good ask? What makes an effective act? This gives delegates the opportunity to provide feedback and input, and explore how the homelessness sector can continue taking a leadership role in supporting effective, joined-up prevention

Homeless Network Scotland Associates

11.30 - 11.50

BREAK [Foyer]

Refreshments, making connections and meeting the exhibitors.

11.50 - 12.25
Keynote



Systems Change and How to Do it [Main Auditorium]
Mark Stevenson is an author and consultant specialising in the intersection of technology, innovation and society. The ‘reluctant futurist’ works with public and private organisations around the world to help them prepare and adapt for an uncertain future, as well as making a positive contribution to the future, that makes success more likely whatever it looks like. In this keynote, Mark explores why most attempts to battle the status quo fail, and how to approach change from the outset in a way much more likely to succeed.
Mark Stevenson | The Reluctant Futurist

12.25 - 12.55
Roundtable

Table Talk: Radical Self-Reflection
We know the system is failing people at the hard edges – but which specific models, approaches and habits are keeping us stuck? Following the systems change keynote, this practical roundtable asks delegates to examine real interventions and services. Roundtables will identify outdated or counterproductive practices, highlight what’s showing promise – and surface the biggest opportunities to break old patterns.

12.55 - 13.00
Heart of Support: Celebrating Excellence
Alistair Wyllie | East Ayrshire Churches Homelessness Action (EACHa)

13.00 - 13.45
LUNCH & EXHIBITIONS [Foyer]
Enjoy lunch, connect across sectors and visit the vibrant exhibitions.

Lunchtime Options. You're welcome to join:

13.15 Homeless Network Scotland AGM 2026
Open to all. [Tay Room]

13.15 A Mindful Pause: Grounding and Connection in Challenging Work
[Main Auditorium]
Michael O'Neill | Talbot Association

Working alongside people experiencing homelessness can be meaningful, but it can also place significant emotional demands on us. This gentle and accessible session will offer a chance to pause, reconnect with the body and explore simple grounding and compassion practices that can be used during a busy or challenging working day.
No previous experience of mindfulness is required, and participants are welcome to take part in whatever way feels comfortable. The session would include a short introduction, a guided breathing and grounding practice, and a simple compassion practice that participants could take away and use in their everyday work.

13.45 - 15.00
Breakout

DEEP DIVE BREAKOUT SESSIONS
Information on breakout sessions and locations on pages 12-13.
1. Scottish Anti-Racism in Housing Network
2. Going Upstream to Prevent Homelessness
3. Hope and Healing
4. The 8 Principles of Successful Optimism
5. Reaching People at the Hard Edges
6. Emotional Regulation: Staying Steady When Things Get Tough

15.00 - 15.20
Keynote



Growing Together: Power, Participation and Nature as a Leveller [Main Auditorium]
Nature offers a natural, non-hierarchical setting that levels power and enables authentic connection. In this candid keynote, colleagues from The Salvation Army share how they intentionally level power through nature-based recovery. Drawing on their partnership with the University of Stirling, they demonstrate what becomes possible when lived experience genuinely shapes research and practice. Discover how nature supports trust, connection and healing – and how moving from consultation to true co-production creates friction-free, whole-life solutions for people at the hard edges.
Josh Dumbrell | University of Stirling
Helen Murdoch | Assistant Director, The Salvation Army

15.20 - 15.30


Insecure
Jam Harvie, aka the Schemehing Mucker, delivers a heavy, honest reflection on addiction and repeating cycles, told through two sides of the same story
Jam Harvie | Rapper, Singer/Songwriter

15.30 - 16.00
Roundtable

Table Talk – Power Levelling in Practice
Real integration only happens when power is genuinely shared – and the settings we create, along with the relational approaches we use, play a vital role in levelling power. Building directly from the keynote and performance, this session explores how thoughtful settings and relationships can help level power in practice.
At your roundtable, each person will share in one sentence: **What is the single most important reality about your role, perspective, or the settings you work in that others often miss or misunderstand?** As a multi-agency group, you will spot the common threads, select one core theme, and co-create one practical change that can help level power and improved joined-up support.

16.00 - 16.05
Heart of Support: Celebrating Excellence
Steven McArdle | Change Grow Live

16.05 - 16.15
Conference Day One: Close
Reflections and looking ahead to Day Two.

Evening Dinner

Main Auditorium from 18.15

The evening will feature the The Viki Fox Heart of Support Awards followed by dinner and entertainment.

18.15 - 18.45	Arrival & Networking	
18.45 - 18.55	Welcome from Host Jay Lafferty	
18.40 - 18.45	Message from Transform Community Development	
18.55 - 19.00	The Viki Fox Heart of Support Awards	
19.00 - 19.15	Dinner	
20.00 - 21.30	Evening Entertainment Billy Kirkwood & Jay Lafferty	 
21.30	Close	

With thanks to our sponsor



Photos: Strathmore Lodge Photography Group

View the world from a different perspective

These photographs taken by people using our services turn challenge into pride by capturing powerful images that celebrate growth, hope and the beauty of change.



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The Viki Fox Heart of Support Award

The Heart of Support Awards were created to shine a light on one of the toughest roles in our sector – and one of the most inspiring. These are the people who walk alongside others every day, offering support, advice and encouragement in countless unique ways.

Time and again, people tell us just how profound a difference keyworkers make – not only in homelessness services, but across justice, health, housing and social care. Their impact is immeasurable.

Every nominee truly embodies the heart of support. We are proud to honour this year's six outstanding recipients, who represent the dedication found across the country and in a wide range of settings

On Day One

- **Leanne McGinlay is from Wheatley Care**

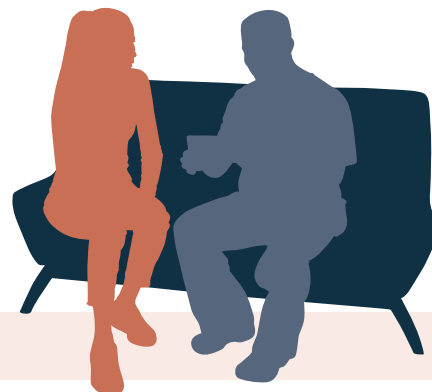
Leanne's unwavering compassion and proactive approach have driven greater engagement both in service and in the wider community. Leanne builds trust with individuals who often feel marginalised, always treating them with dignity, respect, and genuine care.

- **Alistair Wyllie is from East Ayrshire Churches Homelessness Action (EACHa)**

Alistair's greatest strength is his ability to build trust with people who have often stopped trusting everyone else. Using his own lived experience of recovery, he meets people without judgement, creating relationships that help individuals feel safe, respected and understood – often for the first time in years.

- **Steven McArdle is from Change Grow Live**

Steven embodies the values that define Change Grow Live. His presence has made working with people more inclusive, accessible, and person centred. He contributes not only through his time and skills but also through the authenticity, empathy, and respect he brings to every interaction.



On Day Two

- **Jacqueline McDowell is from Bethany Christian Trust**

Jacqueline has a wonderful way of coming alongside people as they work through issues together, with a warm and welcoming yet no nonsense approach. She builds trust quickly with people, applying trauma informed practice in every situation and taking every opportunity to encourage people.

- **Lois Marwick is from Shelter Scotland**

Lois is an incredibly passionate and driven colleague with social justice in her DNA. She has embraced the Shelter Scotland's Community Model that sets to build the case for change, challenge practice and build capacity across communities and the sector.

- **Jeri Exley is from Macmillan service, The Advice Shop, City of Edinburgh Council**

Jeri plays an integral part of the Macmillan team within The Advice Shop. Working primarily assisting people with cancer and nearing end of life to access financial support, Jeri is consistent with her caring and kind approach towards service users, curating her interactions for each individual and their families.



The Viki Fox Heart of Support Award

These awards are dedicated to our cherished friend and colleague, Viki Fox, where we celebrate her impact through today's outstanding frontline colleagues.

Proudly supported by:

Homeless Network Scotland: with courage and compassion, Viki uplifted Scotland's homelessness sector to be 'All in For Change'. Her profound legacy continues to inspire and uplift us.

St Martin-in-the Fields Charity: as a Trustee for over 5 years, Viki was a passionate advocate for frontline workers and sharing and acting on lived experience. The Frontline Network supported by the charity provides resources and funding across Scotland and the UK to support frontline workers and advocates for change – you can find out more at www.frontlinenetwork.org.uk

Breakout Sessions Day One

From 13.45 - 15.00 – choose 1 session from the options below

1. Scottish anti-racism in housing network [Norie Miller Studio]

Systemic racism is deep-rooted in Scotland’s housing system. We know that Black People and People of Colour face an increased risk of homelessness and are more likely to be denied their rights to accommodation when seeking support. Even so, these same communities are increasingly scapegoated as the cause of the housing emergency. Join us in a meeting of the Scottish Anti-Racism in Housing Network, for a workshop on how we can collaborate across services and communities to embed Anti-Racist practice in the housing and homelessness sectors and improve outcomes for the people we support.

Gordon Llewellyn-MacRae
Interim Director, Shelter Scotland

2. Going upstream to prevent homelessness [Earn Room]

The SFHA and HNS co-administered the £1m Upstream Homelessness Prevention Fund on behalf of Scottish Government in 2025-2026 to support seven housing pilot projects. In this session you will hear from the SFHA and funded projects to explore key learnings and recommendations from across year 1 of the Fund. Together we will consider answers to questions of changed *What will Ask & Act mean for the social housing sector? and What practical changes must be supported to deliver these new duties?*

Annabel Pidgeon
Policy Lead, SFHA

Donna Hutchison
CEO, Aberdeen Cyrenians

3. Hope and Healing: from communities to system change [Isla Room]

Community is a mental health intervention. Mental health is deeply connected to social justice. The Hope and Healing project explores how we put these ideas into practice, drawing on Platform’s relational approach to mental health. We’ll share learning and practice from the project, and invite you to help shape work in Scotland.

Helen Wales
Head of Service – Hope and Healing

Siobhan Parry
Deputy Director – Children, Young People, Families and Community, Platform

All in for Change

4. The 8 principles of successful optimism [Main Auditorium]

What are the key principles behind personal, team and organisational change? There are 8, and you can apply them tomorrow.

Mark Stevenson

5. Reaching people at the hard edges [Tilt Room]

Understanding more about people in Scotland facing SMD (homeless + substance use + offending behaviour) gives us a chance to shape support services better. Existing understanding comes from limited health information from statutory service administrative datasets, pre-2019. Detailed health and social care information is missing. Also missing is an 'off the shelf' intervention giving hope for Scotland’s poorest people to live healthier, longer lives.

The session will:

- update and broaden our understanding of the health and wider needs of people facing SMD (homeless + substance use + offending behaviour) across Scotland through using findings from interviews and health checks on 392 people facing SMD from six areas of Scotland;
- describe an intervention and Scotland's first randomised controlled trial focussing on addressing the health and wider needs of people facing SMD?

Claire Longmuir
Director of Operations, Simon Community Scotland

Dr Richard Lowrie
Reader in Homelessness and Inclusion Health, University of Edinburgh

6. Emotional regulation: staying steady when things get tough [Foyer]

What happens when our emotions start to take over?

In the work we do, moments of pressure, overwhelm, and crisis are unavoidable. Understanding what happens to us in these moments can help us respond differently — both personally and professionally.

This interactive workshop explores emotional regulation and dysregulation, including the brain’s fight-or-flight response and how emotions affect our thinking, decision-making and behaviour. We’ll explore practical, evidence-informed strategies including breathing, mindfulness, grounding, reappraisal and problem-solving. Through reflection, discussion, and practical breathing exercises, participants will develop a greater understanding of their emotional responses and leave with simple tools to support themselves and others.

Sean Kehoe
Addiction Development Officer, The Salvation Army



With thanks to our Breakout Sponsors

Programme | Day Two

A system ready to connect

This is the moment we move from Hard Edges to Whole Lives.

Day two is the national multi-sector summit and official launch of The Level – Scotland’s Delivery Protocol for people facing severe and multiple disadvantage. It sets out how we prevent system failure where it hurts and costs most, integrate services from the margins inward and raise the national floor for local delivery.

Expect powerful lived experience voices, clear economic evidence, real-world examples of The Level in practice – and concrete commitments to action.

**Day Two
Partners**



9.00 - 10.00	Arrivals & Networking Hub [Foyer] Beat the rush. Register, enjoy refreshments, connect with fellow delegates and explore the exhibitor showcase.
10.00 - 10.10	Welcome from the Conference Chair [Main Auditorium] Essential insights to make the most of the summit. Ishbel Smith Heart in Mouth
10.10 - 10.25	Cabinet Secretary’s Address Shirley-Anne Somerville MSP Cabinet Secretary for Social Justice and Housing
10.25 -10.30 Roundtable	Table Talk: Let’s Go! A fast-paced roundtable session to break the ice and spark new cross-sector connections right from the start.
10.30 - 11.05	 No Wrong Door Guy Felicella is a remarkable international speaker from Canada and a harm reduction advocate and addiction educator who has spent 3 decades in the grips of addiction and surviving many life-threatening moments. Guy spends his time educating young people and consulting with political leaders and policymakers on the importance of prevention and joined up services. Guy Felicella Activist, Advocate and Educator
11.05 - 11.20	The Silo Tax [Main Auditorium] New economic analysis revealing the public cost of managing crisis through disconnected services – and the savings possible through a No Wrong Door approach. Rob Fontana-Reval Chief Economist, WPI Economics
11.20 - 11.25	Heart of Support: Celebrating Excellence [Main Auditorium] Jacqueline McDowell Bethany Christian Trust
11.25 - 11.45	BREAK [Foyer] Refreshments, making connections and meeting the exhibitors

11.45 - 12.40 Panel	Launch of The Level [Main Auditorium] The national launch of The Level – Scotland’s Delivery Protocol for preventing and responding to severe and multiple disadvantage. The Level provides the shared architecture to turn 'no wrong door' into practical reality for people at the hard edges – showing how we can prevent system failure where it hurts and costs most, integrate services from the margins inward and raise the national floor for local delivery. Co-designed as both a national standard and a practical delivery framework, it equips practitioners, commissioners and policymakers with the shared principles and tools needed for joined-up, preventative support. An inspiring cross-sector panel will discuss The Level and explore what it will take to raise the floor for no wrong door in Scotland. <i>Confirmed panellists include:</i> Prof Suzanne Fitzpatrick Director of ISPHIRE, Heriot-Watt University Anna Fowlie Chief Executive, SCVO Kirsten Horsburgh Chief Executive, SDF David Kidd Director of Communications & Engagement, SACRO Shea Moran Change Lead, All in for Change Claire Thirlwall Organisational Lead, Health Equity & Inclusion, Public Health Scotland Speaker tbc, Scottish Government
12.40 - 12.45	Heart of Support: Celebrating Excellence Lois Marwick Shelter Scotland
12.45 - 13.30	LUNCH & EXHIBITIONS [Foyer] Enjoy lunch, make connections and visit the vibrant exhibitions.
13.30 - 14.45 Breakout	BREAKOUT SESSIONS: The Level in Action Real-world examples of integrated support and commissioning in action. More information including locations on page 18-19.

14.45 - 15.15	Nothing Lost in Transition [Main Auditorium] Hear powerful testimonies and the latest peer research from All in For Change, focusing on life transitions – the critical moments when people move between services, systems or life stages. These transitions are often points of intense challenge and uncertainty, but they also offer important windows of opportunity and growth. This session highlights how well-timed, coordinated support during these moments can prevent escalation of disadvantage and create meaningful turning points. Peer Researchers All in for Change
15.15 - 15.30	Commissioning that Works for the Hard Edges Strategic insight into the critical role of commissioning in raising the floor for no wrong door. This keynote will explore how funding models, contracts and outcomes can either reinforce the hard edges or raise the floor for people experiencing severe and multiple disadvantage in Scotland. Rachel Mackay Chair of the Social Work Scotland Sub Committee for Contracts and Commissioning
15.30 - 16.00	Check the Level: Your Move No single one of us can raise the floor alone. In this interactive session, everyone in the room – whatever brought you here, whichever seat you sit in – opens The Level, identifies one move that is theirs and commits to an opening move to start, stop, progress or protect it. Every commitment joins a live tally across the room. <i>Check The Level. When all of us check, we raise the floor for everyone.</i>
16.00 - 16.05	Heart of Support: Celebrating Excellence Jeri Exley Macmillan service, The Advice Shop, City of Edinburgh Council
16.05 - 16.15	CONFERENCE CLOSE Key reflections and next steps

Breakout Sessions Day Two

13.30 - 14.45

Choose one of the following:

The Level in Practice: Learning from Four Places

1. Aberdeen – Young People [Tilt Room]

Learn how Aberdeen Foyer’s Upstream programme uses digital screening to identify school pupils at risk of homelessness and keep track of other wellbeing issues, to provide and coordinate early, targeted support for children at home, school and in the community.

Leona McDermid

Chief Executive, Aberdeen Foyer

2. Dundee – Mental Health [Earn Room]

Penumbra’s 24/7 Hope Point drop-in plays an important role in preventing emotional distress escalating into crisis and has been designed to be accessible to everyone. Learn about the successes of the service, which has dismantled formal barriers to support, requiring no referral or diagnosis.

Darren Sayer

Operations Manager, Penumbra Mental Health

3. Edinburgh – Secondary Health [Norie Miller Studio]

Hear about Cyrenians’ Hospital InReach Service, which uses data linkages to identify patients in Edinburgh hospitals who are at risk of homelessness, then works with people to create a person-centred support to plan and ensure their safe and effective discharge.

Amy Hutton

Director of Services, Cyrenians

4. Fife – Whole System Approach [Isla Room]

Discover how Turning Point Scotland and Fife Council are taking a systemic approach to bringing services together – to prevent homelessness earlier, improve housing stability, and create lasting system change through partnership working and drawing on lived experience expertise.

Nicky Miller

Head of Homelessness and Prevention, Turning Point Scotland



With thanks to our Breakout Sponsors

5. Commissioning for No Wrong Door [Main Auditorium]

A practical session open to all about how services at the hard edges are funded. Explore how to translate The Level into ethical, flexible and preventative commissioning and procurement. Includes a live case study from Glasgow on commissioning across sectors to raise the floor for people with multiple needs. Led by the Coalition of Care and Support Providers in Scotland (CCPS) and Glasgow City Health & Social Care Partnership (GCHSCP).

Alison Christie

Head of Policy, CCPS

Lorraine Taylor

Service Manager Commissioning, GCHSCP

Louise Wylie

Policy Officer, CCPS

6. Evidence behind impact [Foyer]

How we move beyond measuring activity to understanding what difference our support makes for the people we walk alongside?

In 2024, Right There published an impact report demonstrating that, through our support of more than 4,600 people every year, we are generating savings of at least £308.6m to the public purse. Building on that work, we developed a comprehensive outcomes framework that enables us to measure impact daily – from the impact on each person we support, to impact at a national level.

Right There will demonstrate how our bespoke support planning CRM, NICO (Network for Impact, Care and Outcomes), helps us to understand people's journeys, capture evidence of change and build a clearer picture of our impact – from individual outcomes to organisational learning. We'll explore how our Outcomes Framework, its alignment with The Level, and NICO are helping us to strengthen recording, reporting and organisational learning. Creating a stronger foundation for understanding impact and improving outcomes for the people we support. Because evidence is more than data, and impact is more than outputs.

Renzo Cardosi

Director of Programmes

Lauren Cleary

Head of Strategic Initiatives and Governance

7. Improving drug harm reduction skills and confidence for people working in homelessness settings [Tay Room]

Have your say on drug harm reduction in homelessness services. This interactive session combines a short questionnaire with facilitated discussion to explore what staff know, where confidence is strongest, and where further support is needed. This will help inform practical actions to strengthen workforce capability and improve outcomes.

Lee Craig

Senior Health Improvement Manager, Public Health Scotland

Emma Berry

Health Improvement Manager, Public Health Scotland

Terms & Conditions

Cancellations

All cancellations must be sent to hello@homelessnetwork.scot

- There will be no charge if written cancellation is received within 24hrs of the event.
- Non-attendance on the day will result in 100% charge.
- In the unlikely event that Homeless Network Scotland needs to cancel an event, we will refund any payments made and received in advance.
- We can accept no liability for other associated costs, such as pre booked accommodation or travel.
- All conference content, speakers and timings are correct at time of publication.
- The organisers cannot be held responsible for changes due to circumstances beyond their control, including the withdrawal of speakers from the programme for any reason.

Adjustments

We are committed to ensuring that all conference attendees can participate in the conference.

If you have any specific requirements, such as dietary needs (due to religious or medical reasons), access to a private room during the day, copies of handouts in advance and/or in alternative formats (e.g. large print), or if you require any other adjustments, please let us know.



Free Wi-Fi is available in the building

Venue accessibility

Perth Concert Hall is committed to accessibility, offering lift access to all levels, assistive listening, and FM headsets. Adjustments and technology such as hearing loops, wheelchair access, or high-backed chairs, are also available upon request.

The main auditorium features a high-tech hearing system, allowing delegates to connect via personal headphones or Bluetooth directly to hearing aids for audio streaming. More information about the venue can be found on their website.

www.perththeatreandconcerthall.com/policies/accessibility-information

Quiet Area

Kindly sponsored by Say Women



The conference space will include a quieter room on the first floor for attendees to take a minute to pause. The space is designed to be a sensory space for neurodivergent people and people who need a minute of peace.

Call Area

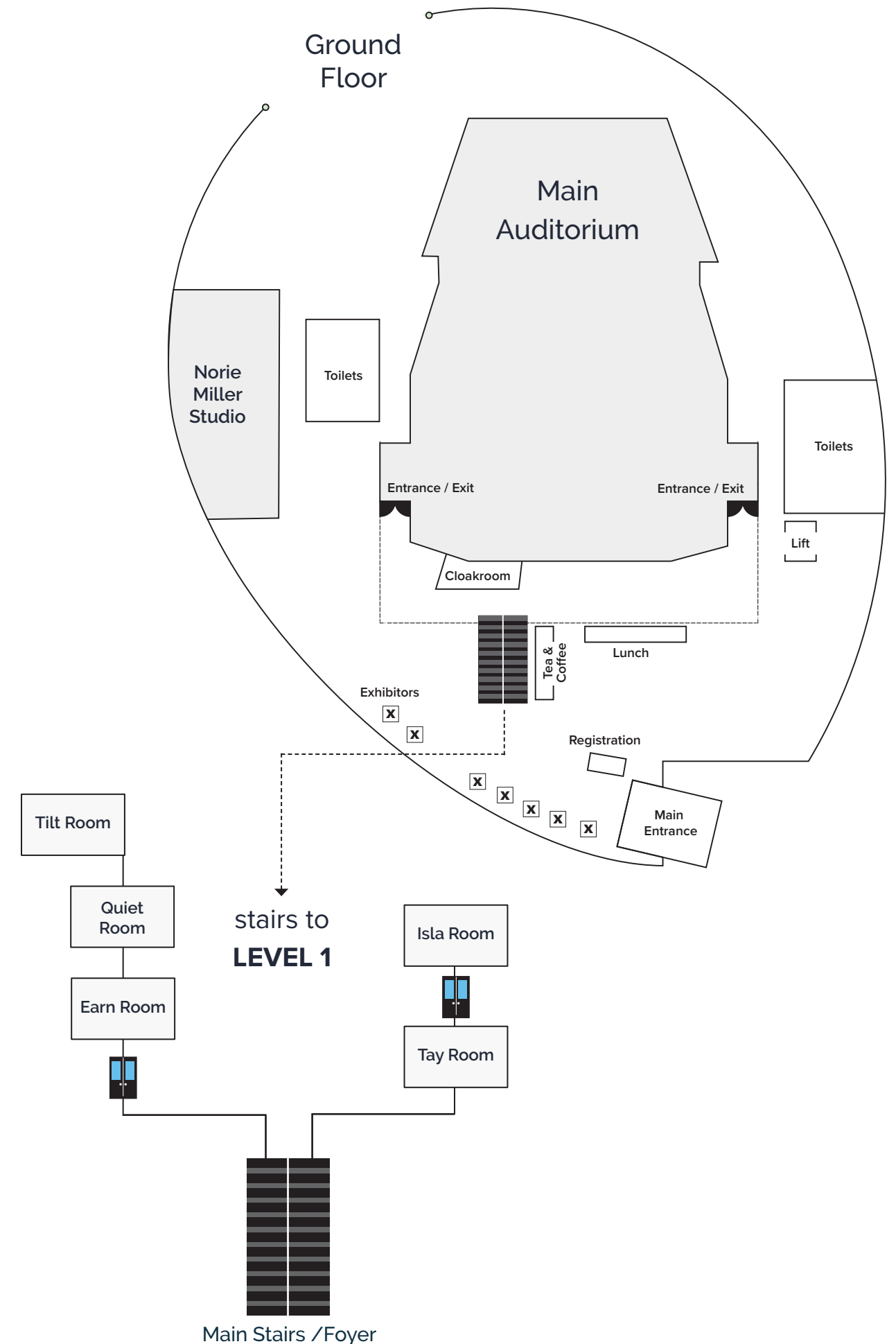
Need to take a video or phone call during the conference? With free wifi and charge points, the call area means you won't miss a minute more of the conference than you need to. You can also book a slot ahead by contacting janice@homelessnetwork.scot

Transport

The venue is easily reached from Perth train station and the walk should take approximately 15 minutes. There is also a taxi rank located outside the station.

The venue is 800m from Perth Bus Station on Leonard Street.

There is a multi-storey car park on Kinnoull Street. Payment is via ticket machines or through the RingGo app.



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- Alcohol & Drug Awareness
- Refugee Displacement & UK Resettlement
- IOSH Managing Safely
- Personal Safety & Lone Working
- The Promise

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With over 50 years of sector expertise, our trauma-informed training is shaped by lived experience, giving frontline teams and leaders the confidence and skills to deliver high-quality, person-centred services.

Contact Christine Brandon, National Training Manager to discuss your training needs or request our full training programme

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NO WRONG DOOR MEANS NO WRONG DATA.

CONNECTED INFORMATION. COORDINATED SUPPORT. CLEARER OUTCOMES.



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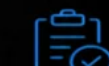
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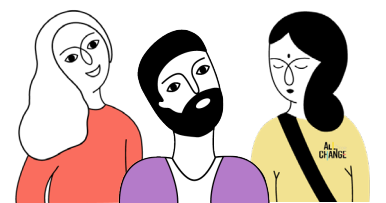
**ALL IN FOR
CHANGE**

We're looking for frontline workers to join the Change Team

If you're passionate about supporting people, have ideas about what could work better, and want to work alongside people with lived experience and decision makers to shape policy and practice locally and nationally, we'd love to hear from you. Scan below for more information.



Click or Scan



Closing date: **Wednesday 11 November 2026**
ursulahofeldt@cyrenians.scot

We share a big vision.



We all share a big vision – to work together towards the aim of **Ending homelessness in Scotland.**

At Bethany we do this practically, **one person at a time, one family at a time, and one community at a time.** Bethany's mission is to relieve the suffering and meet the long term needs of homeless and vulnerable people in Scotland. To do this we partner with communities, churches, organisations, local and national government, to offer tailored support and services.

Every year, Bethany Christian Trust provides various forms of high quality accommodation and support services to over 9,000 people across Scotland. We support people who are at risk of becoming homeless, people who are currently homeless, and people who have been homeless but now have their own home. Our integrated approach is reflected through a suite of life-changing services.

Homelessness Prevention

Crisis Intervention

Housing & Support

Operating in a total of 15 Scottish local authority areas, our work to support and enable people in recovery from drug and alcohol dependency has been greatly enhanced through the support of the National Drugs Mission. In both community and in shared accommodation we have expanded individual and group recovery programmes, bringing increased freedom to hundreds of people across Scotland.



Ending homelessness in Scotland, one person at a time.



Let's work together. Get in touch today.

☎ 0131 561 8938 📍 65 Bonnington Road, Edinburgh, EH6 5JQ

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