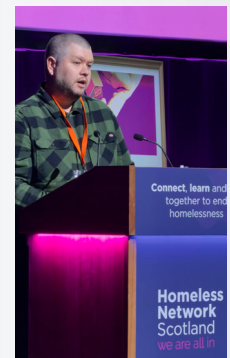
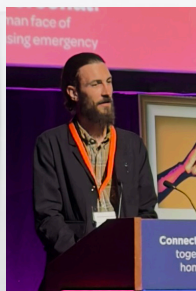


It's Personal:

The human face of the housing emergency



2025 Conference Report

About the conference

Stories and connection make us human. It's Personal: the human face of the housing emergency put people – their stories, experiences and knowledge – at the heart of two days exploring the real world impact of the crisis, and the solutions for today and the long term.

Housing scarcity is Scotland's defining issue, driving homelessness and undermining health, education, equality and community safety. Fixing it unlocks progress on every front.

It's about the young couple struggling to find an affordable rent to start their lives together, the mum and her kids in temporary accommodation, lives uprooted and on hold. The young man feeling powerless at the back of the queue in a low-grade B&B, the family seeking sanctuary in Scotland with no safe place to stay.

This year's conference was the biggest yet with 250 plus people joining us at Perth Concert Hall on each day. We heard from frontline staff, lived experience experts, activists, politicians, academics, local and national government, service providers and more.

The event was built around four themes focused on keeping people Safe, Well, Respected and In Control – to prevent the worst harm among those worst affected by the emergency by joining-up services to match need, ensuring equality, honouring people's rights, choice and autonomy, and making sure everyone has a voice in influencing their own future.

We were pleased to rack up more conference firsts, with the Cabinet Secretary for Housing making her debut – and using her platform to announce new spending on homelessness.

All in for Change presented their first peer research project findings, and delegates hailed brilliant frontline workers with six short films produced for the Viki Fox Heart of Support awards – each packed with humanity, stories and heart.

And conference saw the launch of the Everyone Home and All in for Change Housing Justice manifesto for the 2026 Scottish Parliament election – detailing the action needed on housing supply, prevention, services and spending to ensure everyone in Scotland has access to a home and the support they need – so that their stories have positive outcomes.

It's Personal was personal – and it was driven by powerful testimony. As conference chair Ishbel Smith said, "All the truth in the world is carried in stories". Data and statistics reveal the truth – stories carry it into hearts and action. The most powerful change happens when both are aligned.



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we are all

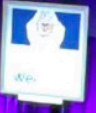
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Breakthrough on
Homelessness in Scotland

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It's Personal – the Takeaways

On Scottish and UK governments:

- Scotland has world-leading homelessness legislation that has inspired other countries to do better – yet these ambitions are being fatally undermined by **chronic under-funding** and a **failure to deliver the scale of social housing required**.
- Successive Scottish and UK governments have **failed to tackle the root drivers of homelessness**: an acute **shortage of social and affordable homes**, entrenched **poverty and inequality**, and **restrictive UK welfare and immigration policies**.
- To have credibility on housing and homelessness, rhetoric must be matched with **investment and cross-party political commitment** ahead of the 2026 Scottish election.



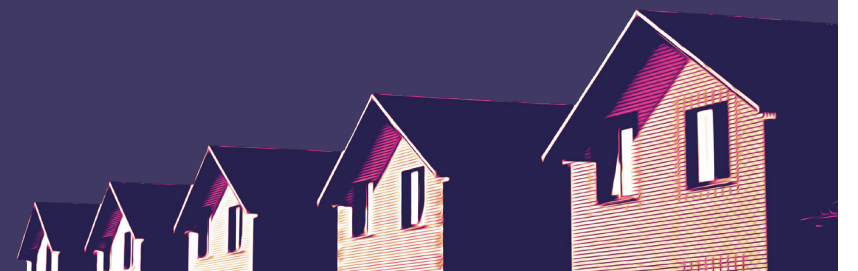
On services, the sector and frontline workers:

- Frontline workers in all sectors have shown extraordinary resilience, but **staff are being pushed to breaking point**. We must **protect their wellbeing** as urgently as we protect people experiencing homelessness.
- Rising homelessness is not the fault of the homelessness sector – it is the **consequence of years of underinvestment in prevention and housing supply** that is everyone's responsibility to resolve.
- Proactive prevention requires housing, health, social care, prisons and police services to **identify and act on homelessness risk much earlier** – the homelessness sector cannot compensate for upstream failures any longer.



On the housing emergency and Housing Justice:

- We must centre those worst affected by the housing emergency: people experiencing trauma, disadvantage, poverty, inequality and discrimination.
- Trauma is a cause and a consequence of homelessness. Over 10,000 children are in temporary accommodation in Scotland – the effects will last a lifetime.
- Not everyone is at equal risk of homelessness, but the housing emergency hits people once considered low-risk because of housing shortages, soaring rents and cost-of-living pressures.
- People seeking sanctuary in Scotland did not cause the housing emergency. Blaming them is simply not true – and it's a cynical political tactic that distracts us from the real causes. When everyone has access to a decent home, everyone benefits. That is Housing Justice.



Summary of Opening Remarks

Safety, wellbeing, respect and control aren't privileges, they are fundamental rights being undermined daily. HNS chief executive Maggie Brünjes welcomed delegates on both days with opening remarks that introduced the themes we'd be exploring together.

Day 1 – Safe and Well

The housing emergency is a human crisis, not just a technical one. While the homelessness sector is stretched to breaking point, it remains resolute and unbreakable. Rising homelessness is the sector's responsibility, but it is not the sector's fault; it is the direct result of underinvestment in social housing, a failure to reverse poverty and inequality and the harm caused by restrictive UK policies on welfare and immigration. Launching the collective Housing Justice manifesto – backed by 40 organisations – the call for more homes, liveable incomes, smarter spending and earlier intervention was made.

Delegates were invited to 'reframe risk' throughout the day: to calculate the collective action that can reject spending decisions that create homelessness, counter harmful anti-refugee rhetoric, and prevent the worst harm to the worst affected by the housing emergency. By uniting, bringing urgency and taking calculated risks, the homelessness sector can target its collective power.

Day 2 – Respected and In-Control

Building on the manifesto launch, Day 2 centred lived experience and the unequal risk of homelessness driven by poverty, discrimination and geography. The housing emergency erodes dignity, choice and agency – too often replaced with 'take it or leave it' options. Being respected and in-control means our rights being met, voice being heard, financial security and the power to shape our own path.

Success stories like All in for Change show that when people with lived experience have leadership roles, better laws and solutions follow. Delegates were invited to consider throughout the day the trade-offs that are often inevitable when upholding self-determination in a system of scarcity, to help ensure every person can frame their own story and future. We know from experience that better outcomes come when we build and support local platforms that centre the leadership and insight of those who've experienced homelessness.





Housing Justice manifesto launch

This year's conference was the moment to launch the Housing Justice manifesto – a powerful call for action from the Everyone Home collective and All in for Change ahead of the 2026 Scottish elections.

Our call for Housing Justice has been shaped by lived experience, professional expertise and academic insight. It has the backing of nearly 40 organisations – and counting.

It sets out a vision for action to protect those people worst affected by homelessness and the housing emergency, whether that is through entrenched poverty, systemic disadvantage, discrimination or bias.

And it is grounded in the real world, calling for real change. For:



Housing we can afford



Liveable Incomes that lift people out of poverty



Smarter spending on these bedrocks, so we can stop pouring millions into private firms for unsuitable temporary fixes



Integrated services across health, housing, justice and social care that act earlier to prevent crisis

Scotland's housing emergency is the disastrous symptom of a plan gone wrong, fuelling homelessness and deepening inequality. Our joint manifesto is the plan for the next Scottish Government and Parliament to put it right. To strike a smart balance that prioritises those most harmed – while scaling five solutions for everyone to have a home in Scotland.



www.everyonehome.scot



Inspiration from the Nordic Alliance



Juha Kahila from [Y-Foundation in Finland](#) – a country noted for its significant success in reducing homelessness – continued the theme of collective action by sharing experiences from across the North Sea, including joint cross-border work with Sweden to provide settled homes for people on low incomes in Stockholm.

The Nordic welfare model is built on trust and cooperation, and the principles translate into the alliance way of working – joint training and shared research. Momentum outlasts governments and together the alliance members carry more authority and influence.

Juha spoke of the importance of peer support worker training – and the need to train politicians so future and current decision makers understand homelessness and what the alliance is trying to achieve.

Housing at the Heart of Government

Cabinet Secretary for Housing Màiri McAllan began her keynote by stating that access to a safe and secure affordable home is a right not a privilege. And illustrating the power of stories, she shared how the resilience and strength of Housing First tenants she had met soon after taking up her new role “will stay with me forever”.

The Cabinet Secretary gave welcome recognition for the role of colleagues with lived experience in creating the Ask and Act duties, which promise to prevent homelessness more effectively.

Màiri restated measures in the Housing Emergency action plan, including £4.9billion for social housing, a doubling of acquisitions funding, a focus on flipping more temporary accommodation into settled homes, and speedy implementation of Awaab’s law to ensure no children have to live in homes that threaten their health.

She used the conference to announce £1.6m worth of extra measures to address homelessness including £1m further investment in Discretionary Housing Payments for local authorities to help people move from temporary to settled housing; £500,000 to further bolster for the Fund to Leave for women leaving an abusive partner and £100,000 to expand an emergency fund to help people sleeping rough.

The Cabinet Secretary ended with a powerful message which was not only met with applause but was also restated throughout the conference thanks to contributions from delegates, and breakout sessions: Nobody seeking asylum in Scotland is to blame for the strain on the housing system.



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Nobody seeking asylum in Scotland is to blame for the strain on the housing system.

Panel session: Breakthrough on homelessness



Chaired by **Professor Suzanne Fitzpatrick from I-SPHERE at Heriot-Watt University**, a panel comprising **Cabinet Secretary Màiri McAllan, Change Lead Shea Moran, Y-Foundation's Juha Kahila and Perth and Kinross Council's Elaine Ritchie** explored key routes out of the housing emergency rut.

We heard from Juha how Scotland's rights-based homelessness system and practice had "blown away" colleagues in other countries in the pre-COVID years, before challenges including global events, inflation and the pandemic itself put intense pressure on housing.

The panel discussed how lived experience plays a vital role in ensuring everyone's views are heard and respected. The Change Team's role in developing Ask and Act was held up as vision that was followed through to reality without being watered down, and we heard how lived experience input is now considered indispensable to creating good government policy.

Asked for one pivotal action to make the breakthrough, the panel said:

- Speed up the planning system.
- Enable more councils to provide mid-market rent properties.
- Treat affordable housing as infrastructure, bringing all stakeholders from all services including health round the same table.
- Encourage private landlords to provide long-term rental properties.
- Reduce holiday lets in cities worst hit by the housing emergency.
- Ensure long-term funding to support housing supply and planning – to grow the whole property sector with affordable housing as the cornerstone.
- Explore land ownership and the use of Scottish Government land for housing.

Strength in Service

Tony Cain from the Association of Local Authority Chief Housing Officers, and Salvation Army's Helen Murdoch gave us dispatches from the frontline of services and councils in how the crisis is impacting their respective operations.

We heard from Tony of unrelenting pressure on councils caused by lack of homes, and stories of frontline resilience. But to keep people safe and well, we need better data on people and families who are not in temporary accommodation because they have made their own arrangements. On homeless deaths, there is a lack of a deeper picture that could give a better understanding of the risks people face, including bullying and exploitation.

Helen shared an overview of Salvation Army's wide ranging prevention work, including debt advice, family reconciliation and Housing First. And we were treated to a brilliant short film from Salvation Army Scotland's celebration of homelessness service excellence at Hampden Park – featuring a talent show plus bags of energy and much-needed joy.

Eireann's story

Having experienced multiple challenges in her young life, including parental drug use and homelessness, **Eireann McAuley** has gone on to become a teacher, one of Scotland's youngest trade union officials devoted to justice and equality – and a '30 under 30' inspirational figure in the Young Women's Movement.

Eireann said: "Too often we fail to put humanity at the centre of the story. Some lives don't fit neatly onto a spreadsheet." Her story illustrated that, as she detailed how her fragmented schooling, early-life struggles and not having a safe home ultimately left her homeless and living in temporary accommodation aged 16.

She painted a vivid picture of a determined girl who plastered the walls of her dingy temporary digs with exam revision papers.

Activism and education got her out of that situation, but Eireann continued to experience homelessness even after her hard work won her a place at university. As she put it during a moving address, "homelessness can be a dark and lonely place" – especially when you're supposed to be having the time of your life, with everything to play for.

Eireann found purpose through her trade union and teaching work. She spoke of her pride at finally having a settled social home, which provided a vital place of stability when she lost her mum. She hailed the importance of great people who make their work personal – support workers, youth workers, housing officers, corporate parents. Now, she channels anger at her past experiences into making a positive difference for others.



Panel session: Housing First at 15: The Teenage Years

Fifteen years after Housing First came to Scotland, how has this approach, one of the most effective prevention interventions for people with multiple disadvantages, matured?

We heard how initial scepticism has faded away as what was once a pioneering initiative has become embedded in the mainstream. And panellists shared a wealth of perspectives, from government, the international view, service provision and lived experience. Among the takeaways and provocations put forward, we heard:

- Housing First needs to mature into a system-wide approach which could offer the service as an option for everyone who becomes homeless.
- Non-negotiables such as security of tenure, manageable caseloads and access to support are as critical as some of the principles.
- Scaling up has been hampered by limited buy-in from intersecting services, despite clear evidence of cost savings when homelessness is prevented.
- Consistent national funding for training is vital, as international experience shows the risks when this is neglected.
- Collaboration – being in the same room – is key to building confidence in Housing First and driving investment need to scale up. Annual reporting will identify evidence gaps, and existing cost-saving analyses are compelling, but we need to explore how better to use this evidence to drive action.
- To reach the next level, funding streams must also be better organised, and housing providers convinced to supply more homes.
- We must shift attitudes: Housing First is a health intervention as much as a housing solution.
- Wraparound support can create the impression that “Housing First has got this” and lead other services to disengage. Breaking this cycle is essential for success.



The Viki Fox Heart of Support Award



The Heart of Support Awards were created to spotlight frontline workers in the housing and homelessness sector – the specialised, varied and complex nature of the work, as well as the life-changing impact.

These awards are dedicated to our cherished friend and colleague, Viki Fox, to celebrate her impact through today's outstanding frontline colleagues.

With courage and compassion, Viki uplifted Scotland's homelessness sector to be 'All in For Change'. Her profound legacy continues to inspire and uplift us.

The awards were in this first year proudly supported by Homeless Network Scotland and St Martin-in-the-Fields Charity, where Viki was a Trustee for more than 5 years and was a passionate advocate for frontline workers and sharing and acting on lived experience.

Six short films were created to spotlight each of this year's award recipients. These stories, threaded across the two days, were a conference highlight, showcasing the passion and dedication of the workforce. The recipients were there to watch along and earned well deserved applause at the end.

As honoured guests at the conference dinner, sponsored by Social Bite, they were invited on stage to accept their awards and enjoy a break from the day-to-day with an evening of good chat and live comedy.

Interested in sponsoring next year's awards?

E-mail
hello@homelessnetwork.scot



The 2025 Recipients

David McIntosh **Inverclyde Health and Social Care Partnership**

David's commitment to Housing First tenants ensures person-centred support, promotes positive choices and prioritises community inclusion. His tenacity is contributing to higher tenancy sustainment rates.

Michael Forde-Hyde **Simon Community Scotland**

Michael was nominated by someone he supports for getting alongside people through addiction, housing and personal challenges. His humble, dedicated frontline work resolves issues without judgement.

Sean McNeill **Queens Cross Housing Association**

Sean works tirelessly to improve young people's lives, spending extra time to inspire and motivate them. His enthusiastic, dedicated approach connects brilliantly with young people and drives the team to exceed expectations.

Ambreen Kazim **Social Bite**

Ambreen's driven, innovative approach transforms lives by increasing opportunities for employment and inclusion. Her personal approach ensures safety and respect while challenging systems with empathy and persistence.

Angela Vance **Lodging House Mission**

Angela's strength lies in her ability to build trusting relationships. Her approach is deeply personal, and she works patiently and compassionately to support people's health, financial and emotional needs.

Caroline Curran **Blue Triangle**

Caroline's unwavering commitment to the people she supports is life-changing for them and their families. She exemplifies exceptional service that is recognised by the people and organisations around her.

The Frontline Network supported by St Martin-in-the-Fields provides resources and funding across Scotland and the UK to support frontline workers and advocates for change – you can find out more at www.frontlinenetwork.org.uk



Follow the link or scan the QR code to watch all the 2025 recipient videos

<https://homelessnetwork.scot/the-viki-fox-heart-of-support-award/the-viki-fox-heart-of-support-award-2/>

Breakout Sessions

1. Storytelling in Safety

Viv Gee and All in for Change explored how to share stories of lived experience – and share parts of yourself, professionally or personally, while keeping yourself and others safe and well.

2. Developing interventions to reduce ‘missingness’ in healthcare

‘Missingness’ in healthcare is a repeated tendency not to take up offers of care, with a resulting negative impact on people. HNS Associates and academic expert Dr Andrea Williamson covered the background to research on missingness, and solutions to address it.

3. In their Own Words – Shelter Scotland roundtable

Following Shelter Scotland’s report on children’s experiences of temporary accommodation, participants explored how we can protect thousands our children from further harm.

4. Breaking Barriers to Eye Care Access for People Experiencing Homelessness in Scotland

Inequality and service design can create barriers to eye care for people experiencing homelessness. This session explored Glasgow Caledonian’s University’s REVISION study on inclusive approaches.

5. Building a fairer future for people seeking sanctuary or settlement in Scotland

This session shared research from the Fair Way Scotland evaluation to highlight innovative solutions that can help forge a fairer, more inclusive Scotland for people seeking sanctuary or settlement.

6. Using cash grants to give people control

Participants heard learning from the Centre for Homelessness Impact and Simon Community Scotland, who launched the UK’s first randomised controlled trial to evaluate the impact of giving cash transfers to people affected by homelessness.

7. Breaking the Cycle: Why Poverty Fuels Homelessness

Citizens Advice Scotland explored how poverty is the primary driver of homelessness, unpacking how insufficient incomes and social security gaps push people toward housing instability.

8. Changing the Narrative on Homelessness

Stigmatising language around homelessness persists in the media and wider debate. Mike Findlay-Agnew from the International Network of Street Papers (INSP) explored how we change the story.

9. Race, Ethnicity and Homelessness

Heriot-Watt University’s I-SPHERE institute shared research that found significant evidence of racism in the homelessness system in England, and the implications for Scotland’s system.

10. Rights in Reach: Enabling Legal Literacy

Led by Legal Services Agency, this masterclass explored the vital role of understanding and exercising rights to combat homelessness and inequality, and the importance of building skills to advocate for justice, shaping a future where rights drive equal solutions to the housing emergency.





Floella Benjamin

Childhood lasts a lifetime

Delegates sat spellbound in the packed auditorium as **Floella Benjamin** commanded the spotlight, raised her finger to the air and repeated her mantra: “Childhood lasts a lifetime”.

Baroness Benjamin’s session was a highlight for many. Reflecting on her own life story, she took us from the adversity she suffered as a child separated from her parents to the shock and trauma of the racism she experienced after she joined them in England aged ten.

We know Floella as a pioneering star of stage and screen, award winning author and children’s campaigner. And we learned that her success has been driven by unbreakable positivity and determination in the face of multiple challenges she has faced down.

Floella’s message of the need to protect children resonated with an audience well used to challenges and the need for personal resilience, and who know that childhood trauma and poverty are key drivers of homelessness later in life.

It was poignant to hear that kids going through hard times told her in later life that she was a reliable, comforting presence as they watched her present Play School on the BBC.

Floella told us every child has to feel they have a future – and that is our responsibility. To deliver that we need to follow her ‘3 Cs’ – be contented, confidence and courageous.

The more contented you are, the more that comes to you. Confidence helps us deal with the hard times to give and receive love unconditionally, to work for others. And we need moral courage – to be on the side of truth and justice, to be the person others can trust.

It was a serious message of social justice. But Floella delivered it with the passion of an activist addressing a rally, combined with the song and dance energy of a born performer. And she ended by bringing on her Play School chum Humpty, to the delight of those of us old enough to remember the show. Whatever your age, it was a memorable hour.

In Control of the Narrative

Telling stories is a natural human instinct, but when it comes to platforming voices of lived experience, questions of ethics, safety and informed consent come into play.

Introducing All in for Change’s first peer research project, our own **Michelle Major** spoke not only of the importance of lived experience insight, but also the important considerations for those who want to use their journeys to make things better for others.

Michelle invited anyone involved in this kind of work – as a contributor or facilitator – to think about the past, current and future self.

Who are you today and who do you aspire to be? How would your past experiences read to your future self and those who may know you – family, partner, colleagues, children?

Sharing stories from experience is noble, and the impact can drive positive change. But no one can own another person’s story and everyone has a right to be forgotten.

During the peer research project, participants were fully in control of narrative. Working with academics, the Change Team co-developed a journey map approach to set out 4 stages of people’s journeys through the homelessness system: Their circumstances, first contact, ongoing support, and their hopes going forward.

This resulted in a routemap for change based on what matters to people bearing the brunt of the housing emergency, as detailed in the Mapping Journeys Through Homelessness report. You can read the report below.

During the session, Michelle shared the headlines:

- There’s a gap between ambition of prevention and delivery, with missed chances to prevent homelessness early in education, justice and health and social care.
- At first contact people often felt had to ‘prove themselves’ to get assistance and felt confused, vulnerable and afraid. People just want clarity but that is rare.
- Support can be fragmented and reactive. Proactive frontline workers often make the difference, in the absence of designed multi-agency collaboration.
- People want support that is relational, consistent and stable.
- Being respected, trusted and listened to was often a turning point for people.

Michelle’s colleague **James Stampfer** shared his passion for peer research, an approach that he said has no pretensions, delivers strong evidence of the reality people are dealing with, and is sensitive to challenges of those who are providing that evidence.

James said peer research makes academia accessible to people who have enjoyed fewer opportunities than many academics. It provides a rich tapestry of data that can inform service design and serve to break down cycles of intergenerational trauma.

He ended with another conference highlight, delivering his poem **Death by Acronyms** – whose lines speak vividly to the confusing system people often have to navigate as they are signposted between services in search of support. It’s well worth a listen.



Mapping Journeys Through Homelessness
<https://bit.ly/MappingJourneys>



Death by Acronyms
<https://bit.ly/DeathByAcronyms>

Hustings on the housing emergency

The stage is set for next year's Holyrood election. Manifestos are being drawn up – and a hustings to close the conference was informed by the Everyone Home and All in for Change manifesto which calls on the next Scottish Government to deliver Housing Justice

Scottish Labour MSP Mark Griffin, Scottish Greens MSP candidate Mags Hall, Scottish Conservative councillor Jo Mowat, Scottish Lib Dems MSP candidate Paul McGarry, and Reform councillor Jamie McGuire were our panellists.

They faced questions on housing supply, upholding rights, tackling inequality and cross-party collaboration to end the housing emergency. A week is a long time in politics let alone six months, but what did we learn from the panel on the day?

Each party has different priorities and views but there were areas of agreement:

There is consensus that we need a significant push on delivering more social homes. The Housing Justice manifesto states that the next government must commit to a target of delivering at least 15,693 affordable homes in each year of the next parliament – the figure research shows would stop homelessness rising.

There are deeper questions to explore on the changes to taxation and borrowing powers required to enable that 1960s-style programme of mass housebuilding – which is as much an investment in people as the economy.

There was acceptance that resourcing is crucial to making prevention measures in the Housing Act work. And effectively capturing learning from the prevention pilots.

Most panellists agreed that diluting housing rights is not on the table. The manifesto states that everyone's rights must be met regardless of their background, circumstances and demographics. That takes political will and resources.

Relevant bodies tasked with the Ask and Act duty to prevent homelessness need to know what they are required to do and clearly communicate what is involved.

People are being discriminated against because of housing scarcity – the housing emergency is the end result of decades of policy decisions including right to buy.

We look forward to more of this debate over the next six months.



Associates at the conference

Homeless Network Associates brought their expertise and energy to conference through delivering and participating in workshops, panel sessions and table discussion.

The team felt this year's conference was the best to date. The conversations felt more relevant than ever and they left feeling energised, hopeful, and proud of the progress we're making together. Here's a snapshot of their reflections.

Jeremy

I felt this year I was speaking to different people and the conversations we had were more relevant to the conference. I learned a lot – not only in understanding the topic but also how people bring different opinions. The highlight for me was the hustings, though I wish there had been more of a debate.

James

I found it fascinating when Juha Kahila from Finland spoke about Scotland having world-leading peer work models. It never feels like Scotland has pioneering models on the ground, so it made me feel proud. The comedy at night was a great way to break up what at times can be a bleak picture.

John

The conference left me feeling hopeful and energised. Hearing different stakeholders reaffirms a common vision for the sector. Homelessness can be a complex issue, but the value of the speakers was to break down that complexity and deliver key messages that were easy to understand. The panel discussions were best for me as they allowed scope for honest debate.

Martin

Best conference so far. Really enjoyed the workshop I delivered on Missingness with Jeremy and Andrea. You can feel the value in the work you have been involved in when the workshop is well attended, which this one was.

Suzanne

I'm hopeful – slowly but surely we're seeing pockets of meaningful change. There was a great vibe around the conference and it was a fantastic opportunity to speak and share ideas with new people and organisations. Also enjoyed the evening entertainment where we were able to relax and enjoy each other's company.

Duncan

The conference was positive and a huge step in the right direction, with some inspirational speakers. Was good hearing from people from outside Scotland and that they came here to learn from us. All in all I found it to be progressive and positive.

“For me the whole event was an emotional rollercoaster. The content was brilliant, the selection of the speakers was inspired the conference chair was sensational. The messaging was on the money and what a start to the run up to the Scottish general election”



“Very much enjoyed it, and the quality of debate and atmosphere.”



“Thanks for putting on such an informative, well-paced, fun, creative, couple of days. Rarely do I leave an event with such a vast number of actions for myself as well as old and new folk to be getting in touch with.”

“I was incredibly impressed with how professional, well organised and thought provoking it was.”

“Convening so many people is a testament to how well regarded HNS’s annual conference is.”



“Personally I found it a really valuable couple of days in terms of networking and connections and gathering knowledge I could bring back in to my organisation.”



“The whole two days looked and felt fantastic with a really excellent variety of sessions. You can tell a power of work went into that!”

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