

we are  
**all in** are you?



Learning Lounge and Consultancy Services

**Homeless  
Network  
Scotland**  
we are all in

# Hello

We are All In, an informed and connected social enterprise dedicated to supporting the homelessness, housing and related sectors in Scotland.

In our **Learning Lounge** select from popular courses and briefings throughout the year – all informed by lived experience and the most up-to-date policy, evidence and research.

While our **Consultancy Services** offer a sounding board to help progress your key programmes and priorities.



All course prices are inclusive of VAT and can be booked at [allin.scot](https://allin.scot)

# 1. The Learning Lounge



## Rough guide to homelessness policy & legislation in Scotland

This session looks in detail at existing and recent housing and homelessness policy and legislation in Scotland and how it intersects to create a world-leading safety net for people experiencing or at risk of homelessness. Since 2017, the influence of the Homelessness and Rough Sleeping Action Group (HARSAG) and the Scottish Parliament's Inquiry on Homelessness has led to the Scottish Government/COSLA High-Level Plan to End Homelessness. Delegates will examine legislation, while identifying and analysing local challenges in implementation. This new learning opportunity for 2022 will broaden your knowledge and understanding of current policy and legislation designed to prevent, alleviate and ultimately end homelessness in Scotland. Presented in a rough guide format.

- Delivered by Michelle Major and Ruth Whatling**
- Online**
- Members £90  
Non-members £120**
- Over one-and-a-half days  
10am - 4.30pm & 10am - 1pm**
- Tue 19 & Wed 20 April  
Tue 14 & Wed 15 June  
Tue 20 & Wed 21 September**

## The unequal risk: equality in housing and homelessness

The Equality Act 2010 brought together over 100 pieces of legislation dating from 1970 to 2007 to provide a legal framework to protect the rights of individuals and advance equality of opportunity for all. Yet we know that inequalities persist. Experiences of the housing system, including risk of housing crises and homelessness, are varied and we need to understand these differences so we can more effectively prevent and tackle homelessness. In late 2021 Ruth Whatling joined Homeless Network Scotland from the Scottish Government as Head of Policy and Equality after a number of senior roles in the Civil Service. This new course Ruth will present later in 2022 will help increase your awareness and understanding of equality evidence and legislation and the benefits of taking an equality-informed approach to your service design and delivery.

- Delivered by Ginny Cooper and Ruth Whatling**
- Online**
- Members £75  
Non-members £90**
- Over a half day  
10am – 1pm**
- Tue 6 September  
Thu 10 November**



## **Closer to home:** a place-based approach to preventing homelessness

All homelessness starts in a community, so a place-based approach to preventing it happening is part of a wider shift towards employing assets that already exist in communities to improve wellbeing, address poverty and prevent homelessness. The learning experience will connect the causes and drivers of homelessness with the local knowledge and services that can provide an early warning approach using a simple two-point technique. It is designed for professionals working with people at risk or those who come into regular contact with members of the public. After completing the learning experience participants will:

- understand the evidence on what drives and causes homelessness and what reduces the risk
- why a place-based response to prevention is important, and what the limitations are
- gain an understanding and takeaway examples of the specific interventions that can prevent homelessness
- explore methods to identify community assets that can help protect people's homes
- know when to ASK about housing and ACT on what they are told to prevent homelessness
- become familiar with the local landscape that can prevent homelessness closer to home.

- Delivered by David Ramsay and Ginny Cooper**
- Online**
- Members £75  
Non-members £90**
- Over a half day  
10am - 2pm**
- Tue 10 May  
Tue 23 August  
Tue 25 October**

## **We are all in:** including and involving people

Scotland's Health and Social Care Standards set out specific quality indicators to ensure that the people who use your service are included and involved. Great services grow from the know-how and experiences of people who use them. And great organisations are committed to involving people in service design, development and improvement.

A highly participative learning experience which explores:

- Considerations when inviting people to take part
- How to create the best environment for it
- Bringing diversity and inclusion as standard
- How to overcome some common barriers
- Take away some practical tools and tips

- Delivered by David Kidd and Michelle Major**
- Online**
- Members £75  
Non-members £90**
- Over one day  
10am - 4.30pm**
- Tue 17 May  
Tue 20 September  
Tue 29 November**

## Morning Briefings

Join us online for a series of short, bitesize briefings covering the latest topical issues in the sector. The subject matter will be finalised on a rolling basis to reflect the issues on everyone's agenda. The emphasis will be on equipping you with what you need to know, when you need to know it including the most up-to-date insider knowledge that we can provide in real time on the issues that matter. Morning Briefings are free to Members of Homeless Network Scotland, £20 for non-members and are delivered by the member of the Homeless Network Scotland team most suited to the subject matter of the day. Rolling schedule — check our website for updates [www.allin.scot](http://www.allin.scot)

- Members FREE**  
**Non-members £20**
- Online**
- Every month**



*All our scheduled training can also be delivered in-house. We can customise or mix and match to suit your requirements too. Just get in touch with Janice on 0141 420 7272 or email us at [allin@homelessnetwork.scot](mailto:allin@homelessnetwork.scot)*

## 2. Consultancy

Preparing for future challenges and opportunities means adapting and getting ahead of the curve. We know change happens when we change together. We also know that time means everything. *We can help your team with:*

### Policy and Strategy

*Rapid rehousing plans, prevention duties, equality impact assessment, consultation responses.*

We've had a vantage point in the development of key policy and strategy on homelessness and related issues in Scotland. We've explored the big picture — and tweaked the fine detail.

Local authorities and housing associations in Scotland commission us as a sounding board and a strategic partner — for one-off projects and for longer-term advice and assistance.

We can help you realise impactful policy and planning frameworks, prepare responses to key consultations and help create an evidence and knowledge-based culture.

### Platform for Lived Experience

*Coproduction, service design and feedback, events, consultations.*

We work with partners to create great opportunities that involve people with first-hand experience of navigating housing, health and social care systems. We do this because it offers deeper insights, shines a light on blind-spots — and ultimately delivers better services and policies.

There are lots of ways to do this — we've involved people in the closure of hostels in cities, vibrant speak out events in towns, real conversations in rural and remote areas, in service design and feedback processes — and in local authority-led procurement processes.

We do it because everyone benefits.

### Local Facilitation

*Creating the space, connecting people, joining the dots.*

Collaboration is what we do. We know that local ambitions will not rest on a single project, programme or service. It relies instead on connecting, learning and understanding a range of perspectives, evidence and expectations.

Independent facilitation can help mobilise and progress important issues or activities. In a typical week we facilitate 20 or more seminars, workshops, roundtables and meetings with participants working at all levels and across all sectors. People are diverse, but expectations are similar — for time, insights and contributions to be invested constructively.



*All our consultancy services are tailored to local requirements, your priorities and timescales. Call Janice for a chat on 0141 420 7272 or email us at [allin@homelessnetwork.scot](mailto:allin@homelessnetwork.scot) for more information.*

*"As part of East Renfrewshire Council's Homelessness Service Re-Design, the Council wanted to ensure that people with lived experience of homelessness were at the heart identifying what needs to change in service delivery, and how this could be delivered.*

*Due to Homeless Network Scotland's experience, valued reputation, and trust in lived experience involvement across the sector we approached them to facilitate our lived experience steering group. From ensuring that participants feel welcomed and valued, to ensuring that Council officers understand the themes and suggestions being established from group sessions, Homeless Network Scotland have guaranteed that this all runs smoothly. At every step I have felt assured that Homeless Network Scotland are ensuring that the best possible lived experience evidence is shared with the Council to embed real coproduction in how new policy and practice is delivered in East Renfrewshire."*

**Joshua Campbell**

Homelessness Service Design Officer,  
East Renfrewshire Council



# Trainer Biographies



## Ginny Cooper

Ginny has an interest in how system issues are addressed in Scotland relating to inequality, housing, homelessness and poverty. Through collaboration and co-production she leads programmes of work which connect people who have experience designing, delivering and receiving services and helps them to identify their role in creating a system which is person led and easy to access and navigate.



## David Kidd

David is experienced in increasing the involvement of people with lived experience of homelessness in driving solutions, specialising in blending diverse perspectives to facilitate transformational change. Working with government, public, third and independent sectors connecting policy to practice through people, David has a passion for turning evidence of what works into reality.



## Michelle Major

Michelle has a specific interest in involvement of people with lived experience of homelessness and the intersections between health and homelessness. With experience in designing and delivering different training courses, Michelle is passionate about sharing knowledge and good practice between colleagues across sectors and is always open to collaborate.



## David Ramsay

David is a Change Lead at Homeless Network Scotland. David became involved with Homeless Network Scotland over 10 years ago as a volunteer. Due to his own experience's, he values everyone as an equal. He creates good vibes while delivering sessions which he believes is the best platform for learning.



## Ruth Whatling

Ruth has worked as an analyst and a policy maker in various Scottish Government departments for over 20 years including equality, housing and homelessness. She has a particular interest in homelessness prevention and in addressing equality issues in policy making and service delivery.



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Registered office: Unit 16a, Adelphi Centre, 12 Commercial Road, Glasgow, G5 0PQ