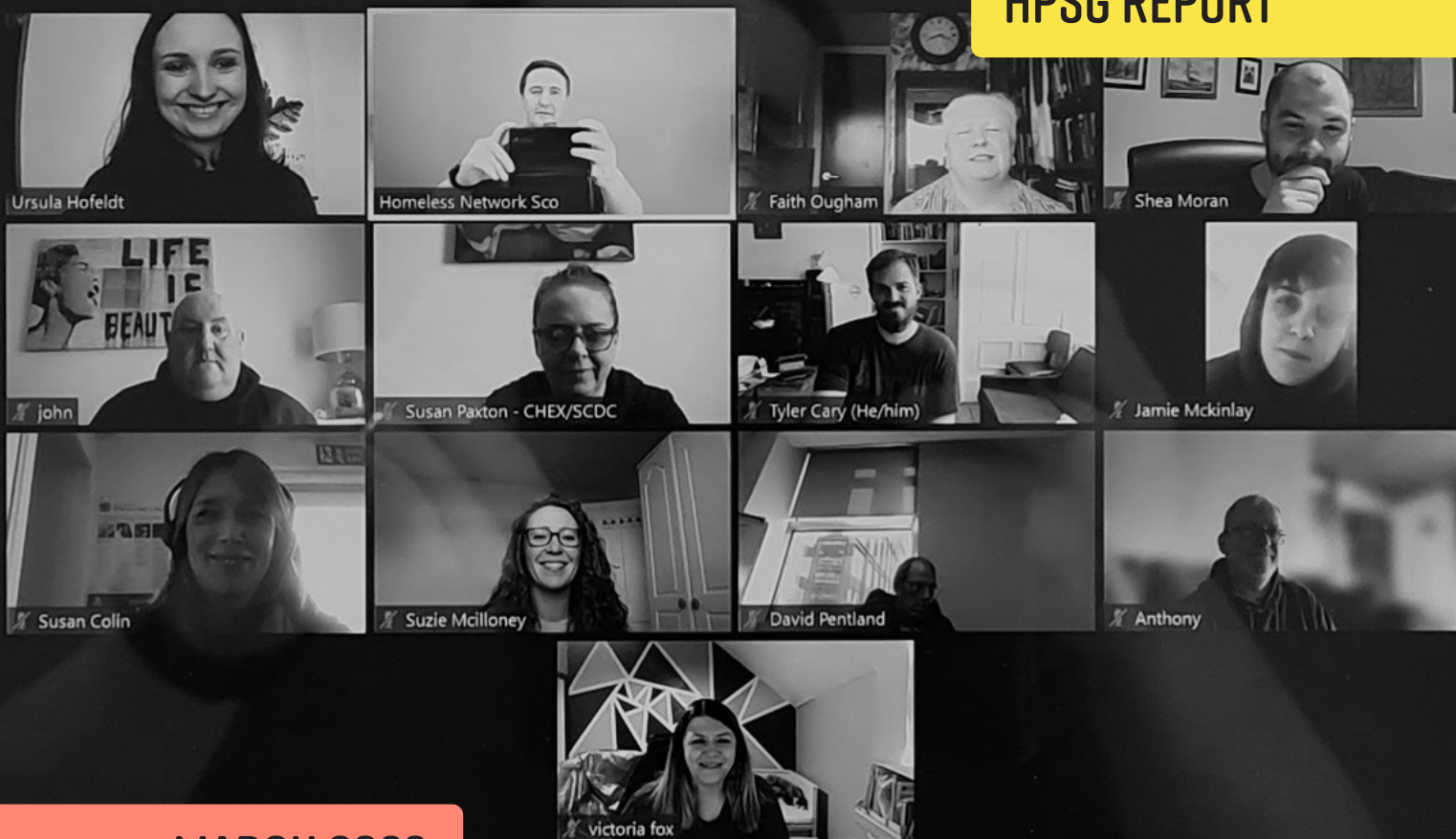


# ALL IN FOR CHANGE

## HPSG REPORT



MARCH 2022





## CHANGES WE ARE SEEING

In our last report to the Homelessness Prevention and Strategy Group, Taking the Temperature, we engaged with 184 people across Scotland to learn about the changes people were seeing as we work together towards ending homelessness in Scotland. Change Leads continue to connect with their networks, influencing the change they want to see and bring their observations and learning back to the rest of the Change Team.

### AT HOME

The Change Team were pleased to contribute to the review of the SHORE standards and recognise the importance of having the right housing and support in place to ensure we break the cycle between homelessness and prison. We are pleased to see some local authorities thinking out of the box and keeping accommodation on hold so that tenants can return after completing a short sentence. While this is not always possible, Change Leads support maximising these approaches as part of Rapid Rehousing Transition Plans

### AT HOME

Change Leads continue to see Housing First grow across the country and have direct experiences of the many positive outcomes it delivers. One barrier they see is about the risks of new commissioning processes leading to changes in the delivery of support. This can contribute to a breakdown in the positive relationships and trust that support workers have built with Housing First tenants, in some cases leading to people choosing not to continue with support. The Change Team encourages everyone commissioning Housing First in the future to take special care to avoid breaking down the positive relationships that are crucial to the success of Housing First support.

### PEOPLE FIRST

The Change Team have seen a positive response to the proposed new duties of Ask & Act on public bodies, to prevent homelessness in Scotland. They are optimistic that these duties, and the proposed prevention duties, can play an important role in helping people work together to support people who may have otherwise fallen through the cracks.

### PEOPLE FIRST

### GOOD VIBES

There is a general sense that people are feeling better listened to when going through their housing crisis which plays an important role in contributing to more positive outcomes.

### GOOD VIBES

By being involved in programmes like All in for Change, frontline staff are also feeling more valued and listened to, with some seeing a shift in power dynamics within their organisations.



# HOW WE ARE INFLUENCING CHANGE

## MEASURING THE IMPACT OF CHANGES TO LOCAL CONNECTION

Members of the Change Team have been involved in working alongside the Scottish Government to identify the best ways of measuring the impact of the future changes in the Local Connection legislation. 'Staying Local' has been a priority for the Change Team since the start of the pandemic and we are keen to support plans to fully understand the difference the changes in legislation make in people's lives.

## PROPOSED LEGAL DUTIES TO PREVENT HOMELESSNESS IN SCOTLAND

Through the work of the Prevention Commission, Change Leads have played an important role in designing the proposed new legal duties to prevent homelessness. We were pleased to continue this role by working alongside the Scottish Government to develop consultation questions specifically aimed at people who have experience of homelessness, to ensure that they can share their views on what is proposed and the decisions on what happens next are informed by as wide a range of experiences as possible.

## NATIONAL CARE SERVICE

Change Leads joined members of the Everyone Home Collective to meet with Kevin Stewart MSP, Minister for Mental Wellbeing and Social Care, to discuss the impact of a new National Care Service on people experiencing homelessness. We are pleased to hear that the National Care Service will be person-centred, with Human Rights at the heart. When asked by a Change Lead about the support planned for staff, the Minister spoke of the importance of trauma informed practice and implementing national high-quality standards. When questioned about the impacts on youth homelessness, the Minister spoke of the National Care Service taking a joined up approach, linking with other sectors to ensure people accessing support don't fall through the gaps.



# ALL<sup>IN</sup> FOR CHANGE

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