

**NO CHOICE  
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OPTIONS**

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**#MyChoice**

Warm welcome to our conference:

**Speakers, Sponsors and Delegates**



## Our Sponsors



Bethany Christian Trust is a national charity whose mission is to relieve the suffering and meet the long term needs of homeless and vulnerable people in Scotland. Bethany provide high quality support services and accommodation for people who are at risk of becoming homeless, people who are currently homeless and people who have been homeless but now have their own home. Bethany's integrated approach consists of 3 core streams of life-changing services: Homelessness Prevention, Crisis Intervention and Housing & Support.



Crisis is the national charity for people experiencing homelessness. We know that homelessness is not inevitable, and we know that together, we can end it. Crisis is dedicated to ending homelessness by delivering life-changing services through our Skylights, based across GB, while also campaigning to bring about the changes in policy needed to make homelessness a thing of the past.

Every year we work directly with thousands of people experiencing homelessness in 11 areas across England, Scotland and Wales. We provide vital help so that people can rebuild their lives and are supported out of homelessness for good.

Through our Skylights we offer one to one support, advice and courses according to individual needs, covering education, employment and benefits advice. We use research to find out how best to improve our services, but also to find wider solutions to end homelessness, while advocating for change through our campaign and policy work.

Homelessness is not inevitable, and by working together we can end it.

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Homeless Network Scotland



Keegan & Pennykid are delighted to be sponsoring this year's Scottish Annual Homelessness Conference. As a leading specialist third sector insurance broker, we offer tailored advice to third sector organisations across the UK on their specific insurance needs and have access to a range of insurers and charity policies.

In the event of a claim, we help liaise with insurers on your behalf and offer your organisation risk management advice to mitigate further losses.

Keegan & Pennykid has its own specialist charity insurance policy, 'Encompass', which can be tailored to your specific needs, providing complete flexibility so that your organisation only pays for the cover it requires.

For expert support and advice please contact our charities team on 0800 731 8030 (option 2) or email [enquiries@keegan-pennykid.com](mailto:enquiries@keegan-pennykid.com).

Website: [www.keegan-pennykid.com](http://www.keegan-pennykid.com)



The Salvation Army believes that people experiencing homelessness should be offered choice and control over the housing and support that they receive. The Salvation Army has over 150 years' practice in working with people experiencing

homelessness and we know that we need to have interventions that put people first, create choice and opportunity, offer services that meet people's needs and promote their well-being and ultimately improve people's overall life experience. People should feel as though they have choice and control in their home and how they choose to live and not be impacted by conditionality and compliance to treatment and programme.

The Salvation Army works in partnership with the University of Stirling to deliver The Salvation Army's Centre for Addiction Services and Research. One of our research projects 'A little more Compassion and Gentleness' (Carver et al 2018) found for services to be effective they needed three key components – the right intervention; the right environment and the right opportunities to (re)learn life skills.

Our delivery model is rooted in the harm reduction approach, based on trauma informed practice, strength based and person-centred approaches. It is important to establish trusting and transparent relationships and be clear about the options available and provide clear information on options that are not available and why. We need to be open and flexible and work with people in a person-centred way. We need to provide a respectful and understanding approach towards services delivery, working towards a goal that is right and appropriate for the individual at that time.

Choice and options are essential for people to choose what is right for them and the life they want and need at that time. Honesty, openness, compassion, care and connection are essential in how we as providers deliver choice and services.



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Homeless Network Scotland

## Guest Speakers



### **Rankin Barr**

Managed Alcohol Programme Lead, Simon Community Scotland

Born in Ayrshire and Joined the Metropolitan Police Service in the 80's and served in North and East London as a Detective. Studied Addictions at King's College London, University of London in the 1990's and delivered the first Arrest Referral and Court Diversion schemes in London. Became a member of the London Drug & Alcohol policy forum when working as the DAAT Manager for a London Borough. In early 2000's was appointed DAAT manager for Lincolnshire County Council later becoming Head of Drug and Alcohol services. Also served as the registered manager for Suffolk's County prescribing & recovery services. In 2009 Returned to Scotland and have been working in the Third Sector now for over a decade serving in a variety of roles as a Director, Trustee and Services Manager in Ayrshire, Aberdeenshire, Lothian, Edinburgh and now Glasgow's Managed Alcohol Programme.



### **Maggie Brünjes**

Chief Executive, Homeless Network Scotland

Maggie has worked in the housing and homelessness sector in Scotland for over 20 years, holding various policy, data and development positions before taking up the chief executive role at Homeless Network Scotland in 2010. With a special interest in evidence-based and collective approaches to social change, she co-founded Housing First Scotland in 2016, the Centre for Homelessness Impact in 2018 and the Everyone Home Collective in 2020. Maggie was a member of the Scottish Minister appointed Homelessness & Rough Sleeping Action Group in 2018 which reconvened to mitigate the impacts of COVID-19 on homelessness in Scotland.



### **Yvette Burgess**

Director, Housing Support Enabling Unit

Yvette worked for local authorities and housing associations in housing management and supported housing throughout the 1980s and 1990s in London and Bristol. She came to Edinburgh in 1999 to establish The Access Point. It was one of the first services to bring together access to housing, health and social care for people facing homelessness and in particular rough sleeping. In 2004 Yvette took up her current role with CCPS (the Coalition of Care and Support Providers in Scotland) and set up the Housing Support Enabling Unit – a service set up to assist housing support / supported housing providers in the voluntary and private sectors. This has involved the development of an online outcomes tool called Better Futures which is currently used by 40 organisations.



### **Helen Carlin**

Chief Executive, Rowan Alba

Helen's "day job" is as CEO of Rowan Alba. Following a variety of work in housing and housing policy, Helen established Rowan Alba as a wholly owned subsidiary as part of a UK wide organization, (Novas Ouvertures) in 1997, and in 2005 Rowan Alba became an independent organisation.

One of the greatest achievements of Rowan Alba has been to work with formerly street homeless men and offer them a secure, supported home for life at our Thorntree home for life. Adopting a non-judgmental approach to their continuing alcohol abuse, has resulted in over 80 men coming off the streets, and living out a secure, stable, and healthier life with us over the past 18 years. At Rowan Alba we believe that a "one size fits all" approach to homelessness does not work, and that long term secure and supported accommodation is a choice that people should have. Frustrated by the lack of suitable, affordable accommodation to replicate Thorntree, Helen, with the support of their co-founder, family and friends, and the board of Rowan Alba, established Common Ground Against Homelessness. The share offer concluded in November 2020, having raised £667, 000 from 204 investors across the UK, and further afield. Thorntree 2 will be ready for occupancy in May 2022, and has been purpose built to Rowan Alba's needs, with some input from those in the know, i.e. our current tenants at Thorntree.



### **Professor Ruth Chang**

University of Oxford

Ruth Chang is Professor of Jurisprudence at the University of Oxford. She has a doctorate in philosophy from Balliol College, Oxford University and a juris doctor in law from Harvard Law School. Her expertise concerns philosophical questions relating to the nature of value, value conflict, decision-making, the exercise of agency, and choice.

Her work has been the subject of interviews by various media outlets in the U.S., Canada, the U.K., Australia, Italy, Israel, Brazil, Taiwan, Germany, New Zealand, and Austria, and she has been a consultant or lecturer for the US Navy, CIA, World Bank, Google, and Big Pharma. Her TED talk on the subject of hard choices has over 8 million views.



### **Dr Andrew Clarke**

University of Queensland, Australia

Andrew is a sociologist with expertise in the areas of urban sociology, social policy, housing studies, and social theory. He researches a variety of urban, housing and welfare issues, including urban poverty, homelessness and housing precarity, neighbour disputes, and tensions over the use of urban space. He focuses in particular on how these issues are governed, including how they are conceptualised and responded to by relevant authorities, and how these governance processes are experienced by those involved, especially disadvantaged groups. Andrew teaches social theory at the undergraduate level, and he is interested in exploring how social theory can help make sense of the social issues that he studies.



### **James Docherty**

Scottish Violence Reduction Unit

James is a Community Justice Advisor with Community Justice Scotland, responsible for increasing knowledge across teams and advising on approaches to strategies, projects and priorities. James is also a Development Officer within the Violence Reduction Unit. He has previously worked on various VRU projects Mentoring people with convictions seeking to re-create their lives and supporting change.

James advocates strongly for change and awareness in how we address the hidden cost of untreated trauma and Adverse Childhood Experiences (ACE's) in our society. Previously he has worked with a leading Children's charity on diversion programmes with young people on the cusp of organised crime. James has both professional and personal experience of navigating the care and criminal justice system.



### **Anna Evans**

Director, Indigo House

Anna is a specialist in housing policy, strategy and housing service review, redesign and change. She combines a portfolio of consultancy, research and interim executive management to achieve transformational change in housing organisations, and in local and national housing policy. Anna is an experienced project/programme manager in large multi-disciplinary projects, with strong oversight skills. She has the ability to distil large amounts of data to provide clear and concise conclusions and advice, for a range of different influencers. She has over 20 years' experience working in the affordable housing sector across the UK. She has an applied economics and social research background, a postgraduate qualification in Housing Studies (University of Stirling) and MBA (University of Edinburgh). She is a member of the Chartered Institute of Housing, and Institute of Leadership and Management and is a mentor in the CIH Mentoring scheme. Anna has worked in local government, central government agencies and corporate consultancy, and has been a senior Board member in three housing associations. She led the affordable housing consultancy and research team at DTZ as Associate Director. Anna has undertaken a large number of housing organisation and service reviews, staffing restructures, strategic alliance/mergers and strategic option appraisals. She was a project manager in two housing stock transfers in Scotland. She acts as an interim and special manager for housing associations and local authorities, including regulatory investigations.



### **Claire Frew**

Improvement Lead, Homeless Network Scotland

Claire has worked for the organisation since 2004. She has completed her Postgraduate Diploma in Housing Studies at the University of Stirling and her Masters in Public Policy at the University of Glasgow. Her core priorities in her work are supporting the transition to Rapid Rehousing and Housing First across Scotland, working alongside people with frontline and personal experience of homelessness to contribute to research and influence policy decisions, and to ensure our collective focus is on being able to evidence the impact we make as we work towards ending homelessness in Scotland. The best bit about the job is getting to work alongside and learn from a diverse range of people committed to creating positive change.



### **Viki Fox**

Change Lead, All in For Change and Service Manager, Cyrenians

Viki has been part of the All in for Change team since it began in late 2019. She has worked for Cyrenians for over 4 years and is the Service Manager for the Private Rented Sector Pilot. This is a partnership between Cyrenians and Crisis, providing pathways away from homelessness into the private rented sector. She is also the Service Manager for the LEAP Out of Hours Care Service, providing support in the accommodation for those on the NHS clinical rehabilitation programme.

Viki has been a Trustee for Crisis UK since April 2019 and is on their Client Services Governance Committee as well as being the Trustee lead for lived experience. Viki joined St Martin-in-the fields charity as a Trustee in November 2020 and is in her last year of a Masters in Social Justice and Community Action.





### **Martin Gavin**

Improvement Lead, Homeless Network Scotland

Martin is a communications professional with more than 25 years' experience in public sector and third sector rolls. After training in photography with the family business he worked in local newspapers then magazine publishing before moving to London to pursue a career in public sector communications. Martin has worked in local authority communications teams in London and Scotland, headed up media and PR for a national charity and served on the CIPR Local Public Services Committee.



### **Kirsty Giles**

Scottish Violence Reduction Unit

Kirsty is Trainer and Project Manager, at the Scottish Violence Reduction Unit. Kirsty is passionate about people. As a psychotherapist specialising in children and young people, a trainer and a project manager within the Scottish Violence Reduction Unit (SVRU) she has keen interests in social justice, child development, trauma and resilience. Working with people to find their strengths and build on them is key to her work and she takes a strength-based approach to any work she undertakes. Mentoring has always been a passion and it's exciting to be joining a group of inspiring, motivating and brave women.



**Karen Grieve**

Team Leader, The Scottish Government

I have worked in the Scottish Government for 17 years in a range of areas, including Education, Equality and Social Justice. I joined the Homelessness Unit in August 2020, first leading the Frontline Services Liaison Team before becoming the Legislation and Programme Strategy Team Leader in February 2021.

My team has responsibility for a range of issues, including the Unsuitable Accommodation Order, Local Connection, Temporary Accommodation Standards and engagement with the Change Team.



**Deborah Hay**

*Policy and Partnerships Manager, Joseph Rowntree Foundation*

Deborah Hay is Scotland Policy & Partnerships Manager for the Joseph Rowntree Foundation (JRF), one of a small team based in Glasgow. She leads JRF's work in Scotland maximising the role that housing can play in reducing poverty and eliminating destitution.

Prior to joining JRF, Deborah was the policy lead for children, young people and families at the National Lottery Fund in Scotland.



### **Robin Johnson**

Founder and Editor of PIElink

Robin Johnson is best known for his work on suggesting the term, and subsequently developing the practical framework for, 'a psychologically informed environment', or PIE. A psychiatric social worker for many years, he was (briefly) an adviser to the UK Dept of Health on mental health and housing policy, and subsequently the editor of the Housing Care and Support journal.

He is currently editor and curator of the PIElink ([www.pielink.net](http://www.pielink.net)), the community of practice website for PIEs, with many articles, discussion forums, and even cartoons, exploring how the PIE approach has evolved, and is being used. More recently he has led on the development of an updated framework – 'PIEs 2.0' – and a self-assessment and service development process for services as PIEs, known as the Pizazz; and a more recently still, a software version, the PIE Abacus.



### **Annika Joy**

Chief Executive, Safe in Scotland

Annika (she/her) is Chief Executive of Safe in Scotland (formerly Glasgow Night Shelter for Destitute Asylum Seekers), a human rights charity that develops and delivers lawful, safe, dignified accommodation and trauma-informed support for people experiencing asylum-related destitution. Annika is also an active voice in advocating for the policy and legislative changes that would mean the organisation is no longer required!

She is a Board member of Just Right Scotland and her professional background is in the development of museums and galleries that actively address their colonial history and practice of exclusion and exclusivity.



### **Janine Kellett**

Head of Homelessness Unit, Scottish Government

Janine is head of the homelessness unit at the Scottish Government. She spent the last couple of months updating the Ending Homelessness Together action plan in light of recommendations from the Homelessness and Rough Sleeping Action Group. Her current focus is to lead delivery of the new actions and ensure momentum is maintained with existing actions. Her last post was in trade and investment, where she assessed the implications of EU exit on Scotland's food and trade security.

Since joining the Scottish Government in 2002, Janine has worked in a wide range of policy areas including marine energy, looked after children, international trade and investment, urban regeneration and sustainable economic development. She has a PhD in French feminism from the University of Glasgow.

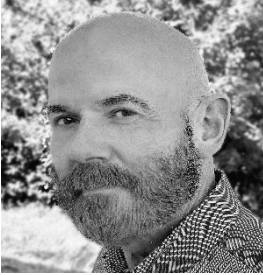


### **Dr Martin Kettle**

Senior Lecturer, Glasgow Caledonian University

Dr Martin Kettle is a Senior Lecturer in Social Work at Glasgow Caledonian University. A qualified social worker with 40 years' experience, he worked as a social worker and manager in the statutory and third sectors as well as spending time as a Professional Adviser on Child Protection to what was then the Scottish Executive. His research and teaching interests include judgement and decision making, professional identity, professional socialisation and Self-Directed Support. He is currently a member of the Social Work Scotland Steering Group on SDS, having previously been involved in the work to produce the national SDS standards.

He recently co-authored a literature review on SDS for the Equality and Human Rights Commission and along with Felicity Morrow wrote an Iriss Insight- Self-directed support: ten years on, which is available from [www.iriss.org.uk](http://www.iriss.org.uk)



### **Dr David McCartney**

Clinical Lead, LEAP, NHS Lothian

Dr David McCartney is an addiction medicine doctor and the lead clinician at the Lothians and Edinburgh Abstinence Programme (LEAP). He worked for many years as an inner-city GP in Glasgow, but retrained in addictions and founded LEAP, a residential rehabilitation programme, in 2006. He has supported and advised Scottish Government through membership of the Drug Strategy Delivery Commission, the National Drug and Alcohol Delivery Group and PADS. He represented the Scottish Government on the National Clinical Guidelines (Orange Book) working group which produced the National Clinical Guidelines update (2017).

He is also chair of the Scottish Government's Group on Residential Rehabilitation. The group's recommendations to government were accepted in 2020 and the group is now supporting government with implementation. He is an avid blogger (Recovery Review) and active on Twitter (@DocDavidM)



### **Lorraine McGrath**

Chief Executive, Simon Community Scotland

Lorraine began her career in NHS mental health, moving into social care in 1990 and for the past 18 years she has held an executive/senior management role. She has been Chief Executive for Simon Community Scotland since 2012, an organisation that for 50 years has been wholly dedicated to combatting the causes and effects of homelessness in the West of Scotland, employing over 200 staff and reaching more than 3000 people each year. Lorraine has held a number of other executive and senior leadership roles, including being the strategic lead for all service development and quality for SAMH for over ten years. She has represented organisations nationally and locally including contributing directly to the development of Scottish Government strategies on Self Directed Support, Suicide Prevention, veterans' mental health and those that experience mental health issues in combination with other needs such as addiction. Lorraine is passionate about delivering impact and empowering the people who receive support and the front-line staff supporting them to achieve the very best they can. She is constantly surprised and inspired by the resilience of people and their ability to overcome the greatest of harm and trauma and by the ability of staff to find solutions for the most intractable of issues.



**Patrick McKay**

Director of Operations, Turning Point Scotland

For over 25 years Patrick has worked in, managed and developed a variety of services which support individuals affected by homelessness. Since 2015 he has been a key contributor to Housing First at a National and European level. Patrick has been a Senior Manager within the Social Care sector for over a decade and is currently Director of Operations for Turning Point Scotland. He is also a longstanding trustee of Homeless Network Scotland and has been Convenor of the board since 2018.



**Eileen McMullan**

Policy Lead, SFHA

Eileen joined SFHA at the end of March this year. She will play a lead role in representing member's housing related interests in Health, Social Care and Homelessness, Housing with Care and Support and Social Security. She has many years' experience in the housing, care and support sectors, having worked in central and local government, housing and voluntary sectors, predominantly in England.



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## Faith Oughman

Associate, Homeless Network Scotland and Change Lead, All in For Change

Faith was a staff nurse for 30 years, in which she worked with criminal justice and addiction services. She has also worked in homeless hostels across Glasgow. Faith also co-ran an outreach to homeless people, street drinkers and IV drug users in London. She has completed a BA in social policy and politics and also completed 2 MSc's. One in housing studies and one in drug and alcohol addictions.

Faith has been homeless 3 times. Once in London and twice in Inverness. When she lived in Inverness, the family moved around 8 times with 2 teenagers who were secondary school and sitting exams. The first homeless episode eventually led to the second homeless episode, until they were able to settle in a housing association property.



## David Pentland

Policy Officer, Scottish Government

David was seconded as Policy Officer to the Scottish Government in August 2021.

David spent from 1989-2001 rough sleeping and staying in various hostels and within that period he formed the homeless user's group in Edinburgh. During 2003-2006 he worked for a social care agency SPS throughout Edinburgh and worked in the first wet house. 2007-2010 he worked for the Salvation Army as a relief support worker then joined Cameron Guest House Group working on pilot projects looking at accommodation and supporting the most challenging complex needs cases and also a through care after care looking at care leaves and supporting them into independent living. 2010-2018 he worked in construction, bars, events and recycling with GCC and SEPA.

David was also involved in a mixture of work campaigning for better service provision as part of GHIFT and All in For Change.



### **Kate Polson**

Chief Executive, Rock Trust

Kate has been working in the homeless sector for over 25 years, delivering and leading homeless and youth services. Her work has included creation of a national network for young runaways, mobile services for sex workers, specialist services for older men and veterans who find themselves homeless and street based services for young people. For the last 12 years she has been Chief Executive at Rock Trust, Scotland's youth homelessness charity.

Rock Trust aims to end youth homelessness by designing services and improving systems to ensure that young people have the services they need to avoid, resolve and move on from homelessness.

Kate is Chair of EYH (End Youth Homelessness) UK, leads on the youth group of Housing First Europe Hub. Rock Trust also hosts A Way Home: Scotland, a National Coalition to End Youth Homelessness who most recently developed Youth Homelessness Prevention Pathways with the Scottish Government.



### **Rebecca Pringle**

Team Manager, East Lothian Council

Rebecca Pringle is Team Manager of Housing Strategy at East Lothian Council, and a trustee of Homeless Network Scotland and Volunteer Centre East Lothian.

Prior to joining East Lothian Council 5 years ago as a Strategy Officer, Rebecca started her career with The Big Issue Scotland, initially as a volunteer while studying, and then as Team Leader for Scotland. In her current role, Rebecca has responsibility for East Lothian's Local Housing Strategy. Her interests lie in adapting and developing housing (and related services) to better meet the needs of communities, especially those with specific needs including dementia, autism, mental ill health and women subjected to domestic abuse. At present, she is working alongside Women's Aid East and Mid Lothian to launch Housing First for Women in East Lothian.





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## **John Paul Purcell**

Associate, Homeless Network Scotland and Change Lead, All in For Change

Paul ran away from home aged 14 and slept on the streets most of his life. He started a band to earn cash for food. He entered the third sector and was involved with the first male survivor group in Scotland. After many years being involved in cross party working groups they were instrumental in changing laws regarding child abuse.

From there he became involved with street activism and helping people who had their human rights violated, most of whom were victims of abuse, drug addicts, and homeless. 3 years ago (aged 40) he signed up to the Housing First project. After 2 years he was given the home he resides in now and became involved with the Change Team. Paul is confident that it is genuine and will give the homeless community a voice and some dignity to shape their own future.



## **Professor Cameron Pursell**

University of Queensland, Australia

Cameron's primary area of research is poverty, homelessness, social services, and charity aimed at addressing social disadvantage. He is an Australian Research Council Future Fellow, and Director of Research.

Cameron is currently examining the contemporary Australian welfare state and the role of charity and faith-based organisations. Cameron's research seeks to build an evidence base about the interacting societal, social policy, social program, and agency dimensions to human change. Cameron is particularly interested in conducting ethnographic research, with a focus on policy and practice translation.



### **Shona Robison, MSP**

Cabinet Secretary for Social Justice, Housing & Local Government

Shona was an MSP for the Northeast from 1999-2003 before being elected MSP for Dundee East in 2003 (later renamed Dundee City East). Latterly she was Shadow Minister for Health and Social Justice and a member of the Parliament's Health Committee. She was appointed Minister for Public Health in the minority Scottish Government formed after the May 2007 election. In February 2009 she additionally assumed responsibility for the sport remit and her title changed to Minister for Public Health and Sport.

Following the 2011 election, Shona was made Minister for Commonwealth Games and Sport. In 2014, with additional responsibilities for Equalities and Pensioners' Rights being added to her portfolio, she became a full member of the Scottish Cabinet and served as Cabinet Secretary for Health and Sport until June 2018.



### **Melissa Rutherford**

Rutherford Sheridan Solicitors and Notaries

Melissa qualified as a solicitor in 2010. She trained at a firm focussing on criminal defence and immigration. She moved to one of Scotland's largest legal aid firms in 2013 and managed the criminal department there whilst still maintaining an interest in asylum and immigration. She appears regularly at Sheriff Court level and also instructs Counsel at the High Court. In addition, Melissa has experience of family law, conducting proofs at the sheriff court, along with representing clients at children's referral proceedings, particularly representing children.



### **Aaliya Seyal**

Chief Executive, Legal Services Agency

Aaliya has over twenty years' experience in leading voluntary sector organisations, understanding challenges and opportunities within the sector. Aaliya's interest in equality and access to justice developed in 1996 as a volunteer with the Ethnic Minorities Law Centres. She has since championed promoting equal opportunities and social justice issues in both voluntary and paid positions.

Her previous experience includes shaping provision of advice as Director of Customer Journey at Citizens Advice Scotland, managing Airdrie CAB, Ethnic Minorities Law Centre and Immigration Advisory Service's four international offices. Aaliya is a Committee Member of Scotland's National Lottery Community Fund, a lay member of The Law Society of Scotland's Civil Legal Aid Quality Assurance Sub-Committee and Equality and Diversity Committee and a trustee of Scottish Refugee Council's Board.



### **Wafa Shaheen**

Head of Asylum, Integration and Resettlement, Scottish Refugee Council

Wafa joined Scottish Refugee Council in 2000. She has worked on immigration and asylum issues, programmes and projects providing information, advice, advocacy and support to refugees at different stages of the asylum and integration process. Her role as Head of Services involves development, management and delivery of Scottish Refugee Council's direct services ensuring that they are of good quality and support refugees to exercise their rights and rebuild their lives in Scotland.



### **Ashley Simpson**

Head of Policy and Communications (Scotland), Crisis

Ashleigh is the Head of Policy and Communications (Scotland) at Crisis, and is also a board member of Homeless Network Scotland. She was previously Policy and Campaigns Manager at Breast Cancer Now and also held public affairs and campaigns roles at the Royal College of GPs, working across Northern Ireland, Scotland and Wales. Ashleigh is a Committee Member with the Association for Scottish Public Affairs.



### **Iain Smith**

Keegan Smith Solicitors

Iain specialises in Criminal Law, undertaking summary and solemn work in Livingston Sheriff and Justice of the Peace Courts as well as other courts across Scotland. He has been involved in a number of high-profile High Court Trials. He also acts as a legal representative for a number of well-known sports stars. He fights hard to protect people's rights and passionately defends his clients. His career as a solicitor started in 1993 and 5 years later he formed Keegan Smith with Jim Keegan QC.

Iain is actively involved in the creating a fairer criminal justice system and is the leading trauma informed lawyer in Scotland. He is a core group member of West Lothian Adverse Childhood Experiences Hub and a Trustee of the charity Aid & Abet, who try to assist people get out of the cycle of offending. Iain is also boldly asking all judges in Scotland to treat those appearing before the court with respect & dignity. Iain is the winner of Scottish Lawyer of the Year Legal Award 2020 and was runner up in the Herald Awards for Solicitor of the Year 2019.



### **Ishbel Smith**

Founder, Heart in Mouth

Ishbel is the founder of Communications Consultancy Heart In Mouth. Focused on helping people find and share the messages that matter, she works with a wide variety of folk and Third Sector organisations who want to tell their story in a personal, principled and persuasive way.

Ishbel has been fortunate to work with rich diversity of people who seek to use their experiences and insights about homelessness from a professional and personal standpoint to inform and impact on how Scotland meets the challenges it faces. Taking a creative as well as practical approach, she regularly facilitates gatherings – face to face and now through the internet – to enable people to reflect on how they can share their experiences confidently, compassionately and effectively.



### **Sam Thomas**

Senior Research Fellow, I-SPHERE at Heriot-Watt University

Sam Thomas is a Senior Research Fellow at the Institute for Social Policy, Housing and Inequalities (I-SPHERE) at Heriot-Watt University. He is leading a three-year learning programme looking at innovative relational and capability-based responses to poverty and disadvantage across Scotland. Sam previously led work influencing the UK government at [Making Every Adult Matter](#), a coalition of charities working to address multiple disadvantage.



### **Pat Togher**

Assistant Chief Officer, Glasgow City Health and Social Care Partnership

Pat commenced his career in 1998 working in Addiction Services initially in East Ayrshire and North Lanarkshire before starting his management career within a third sector alcohol and drug service. He moved to Glasgow in 2003 during the introduction of Community Addiction Teams where he continued his management career before taking up the post of Service Manager in area team Children's Services in 2009.

In 2014 Pat commenced his role as Head of Service in North East Glasgow, initially holding responsibility for area team Social Work Services before the establishment of Glasgow City HSCP.

Pat was appointed into his current role of Assistant Chief Officer, Public Protection and Complex Needs in 2019 and is currently leading the implementation of Glasgow HSCP Rapid Rehousing Transition Planning (RRTP).

Pat leads on strategy development, transformation and the management and delivery of Glasgow City HSCP's Homelessness and Criminal Justice Services including line management responsibility for Glasgow and Partners Emergency Social Work Services, Social Care Direct and is the chair of Glasgow Alcohol Drug Partnership Executive group.

Pat graduated from Robert Gordon University with BA in Social Work and post qualifications from West of Scotland University and Glasgow University in addiction studies, business management and permanence planning arrangements for fostering and adoption.



### **Oliver Townsend**

New System Alliance Lead, Platform Wales

Oliver is the New System Alliance Lead for Wales, based in Platform, a mental health charity. He has over a decade of experience working in the third sector working alongside local authorities, service providers and housing associations, with a particular focus on homelessness and social care.

He recently completed a Masters in Welsh Government and Politics, where he completed a thesis on the links between conceptions of vulnerability and policy-making. He currently sits on the board of The Wallich, a homelessness charity.



**Dr Beth Watts**

Senior Research Fellow, I-SPHERE at Heriot-Watt University

Beth is a Senior Research Fellow at the Institute for Social Policy, Housing and Equalities Research (I-SPHERE), Heriot-Watt University in Edinburgh, Scotland. Her research focuses on homelessness, housing, poverty and broader questions about the design, effectiveness and ethical legitimacy of social and welfare policies. Recent work has focused on temporary accommodation in Scotland, emergency accommodation responses in Greater Manchester, global cities street homelessness reduction efforts, monitoring trends in homelessness across the UK, homelessness prevention, and behavioural conditionality in the welfare system in the UK and globally.

She is an editor of the international journal *Housing Studies*, and former chair of the Housing Studies Association.



**Amanda Wells**

Change Lead, All in For Change and Rapid Rehousing Worker, Crisis

Amanda has worked in a variety of housing/homelessness roles spanning 25 years. Amanda ventured into management on occasion but it wasn't for her – she feels her skills are better utilised working on the frontline. She has worked for local authorities, RSLs and the third sector.

Amanda currently works for Crisis on an innovative pilot project to assist those who are experiencing homelessness, with support needs, to move into private rented sector tenancies. The project is funded by the Scottish Government and is in partnership with Cyrenians.



Amanda completed an MSc in Housing Studies in 2015 at University of Stirling. This enhanced her knowledge and assisted her to see the 'bigger picture'. Amanda is a member of CIH and has recently become a CIH mentor.

Amanda spends much of her spare time carrying out her role as Chairperson of a national dog rescue.



### **Sabir Zazai**

*Chief Executive, Scottish Refugee Council*

Passionate about refugee rights, social justice, human rights and intercultural relations, Sabir was appointed CEO of Scottish Refugee Council in September 2017. As the head of Scotland's national refugee rights organisation he is dedicated to using his skills and knowledge to build a fairer and more equal society for everyone in Scotland.

Before joining Scottish Refugee Council, Sabir was Director of the Coventry Refugee and Migrant Centre from 2014 - 2017. In this role, he worked closely with Coventry City Council, Coventry Cathedral and other faith and non-faith community organisations to endorse Coventry as a designated ['City of Sanctuary'](#). Coventry's legacy as a City of Sanctuary helped in welcoming refugees from the recent conflict in Syria, where Coventry took the largest number of refugees in England during the crisis in 2015. Sabir is currently Chair of City of Sanctuary UK and he served as member of the Coventry Cathedral Council until his move to Scotland in September 2017.

Prior to this, he managed the Migration Impact Fund in Coventry and led a major improving financial capability programme with Coventry Citizens Advice Bureau. Sabir came to the UK in 1999, seeking protection from the conflict in his home country of Afghanistan. He is able to draw on his own experiences of seeking asylum and building a life in a new country to support individuals and communities in Scotland going through similar experiences. He uses his voice as Chief Executive of Scottish Refugee Council to speak on behalf of people who are often silenced by the UK's asylum system.





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Homeless Network Scotland

Sabir has a wealth of knowledge about community integration that is informed both by his personal experiences and his research and campaigning background in conflict resolution and refugee rights. His policy and research work in refugee integration focuses on community cohesion management, integration and social relations.



## Delegates

<b>Rankin</b>	<b>Barr</b>	Simon Community Scotland
<b>Janine</b>	<b>Barrett</b>	North Ayrshire Council
<b>Alex</b>	<b>Beaton</b>	Homeless Network Scotland
<b>Alasdair</b>	<b>Bennett</b>	Bethany Christian Trust
<b>Fiona</b>	<b>Benton</b>	Scottish Association for Mental Health
<b>Martin</b>	<b>Boyle</b>	Homeless Network Scotland and All in for Change
<b>Michelle</b>	<b>Breen</b>	Wheatley Group
<b>Graeme</b>	<b>Brown</b>	Hillcrest Futures Ltd.
<b>Margaret</b>		
<b>Ann</b>	<b>Brunjes</b>	Homeless Network Scotland
<b>Yvette</b>	<b>Burgess</b>	Housing Support Enabling Unit
<b>Elaine</b>	<b>Cameron</b>	Refugee Survival Trust
<b>Pedro</b>	<b>Cameron</b>	Housing Options Scotland
<b>Renzo</b>	<b>Cardosi</b>	Ypeople
<b>Helen</b>	<b>Carlin</b>	Rowan Alba Limited
<b>Tyler</b>	<b>Cary</b>	Homeless Network Scotland and All in for Change
<b>Keith</b>	<b>Chalmers</b>	Glasgow City Council
<b>Professor</b>		
<b>Ruth</b>	<b>Chang</b>	University of Oxford
<b>Frank</b>	<b>Clark</b>	Scottish Veterans residences
<b>Dr Andrew</b>	<b>Clarke</b>	University of Queensland
<b>Sean</b>	<b>Clerkin</b>	Scottish Tenants Organisation
<b>Chiara</b>	<b>Contronei</b>	The University of Edinburgh (student society)
	<b>da Silva</b>	
<b>Declan</b>	<b>Pereira</b>	
<b>Abbie</b>	<b>Darge</b>	The Scottish Government
<b>Caroline</b>	<b>Darroch</b>	Housing First Consortium Glasgow
<b>Ciara</b>	<b>Devlin</b>	Crisis
<b>David</b>	<b>Disotto</b>	Homeless Network Scotland and All in for Change
<b>James</b>	<b>Docherty</b>	Scottish Violence Reduction Unit
<b>Duncan</b>	<b>Easton</b>	Homeless Network Scotland and All in for Change
<b>Andrea</b>	<b>Elliott</b>	North Ayrshire Council
<b>Jackie</b>	<b>Erdman</b>	
<b>Anna</b>	<b>Evans</b>	Indigo House
<b>Jacqueline</b>	<b>Fernie</b>	South Lanarkshire Council
<b>Viki</b>	<b>Fox</b>	All in For Change and Cyrenians



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<b>Claire</b>	<b>Frew</b>	Homeless Network Scotland
<b>Martin</b>	<b>Gavin</b>	Homeless Network Scotland
<b>Margaret</b>	<b>Gibb</b>	Blue Triangle Housing Association
<b>Marion</b>	<b>Gibbs</b>	Scottish Government
<b>Doug</b>	<b>Gibson</b>	Homeless Network Scotland
<b>Kirsty</b>	<b>Giles</b>	Scottish Violence Reduction Unit
<b>Kate</b>	<b>Graham</b>	Glasgow City Council
<b>Raymond</b>	<b>Grant</b>	Salvation Army
<b>Susan</b>	<b>Grant</b>	The Salvation Army
<b>Karen</b>	<b>Grieve</b>	The Scottish Government
<b>Jonathan</b>	<b>Grey</b>	The University of Edinburgh (student society)
<b>Karen</b>	<b>Grieve</b>	The Scottish Government
<b>Fi</b>	<b>Grimmond</b>	The Salvation Army - Glasgow Housing First
<b>Dilly</b>	<b>Harris</b>	Bethany Christian Trust
<b>Helen</b>	<b>Hart</b>	Lodging House Mission
<b>Janet</b>	<b>Haugh</b>	Ypeople
<b>Deborah</b>	<b>Hay</b>	Joseph Rowntree Foundation
<b>Janice</b>	<b>Higgins</b>	Homeless Network Scotland
<b>Denise</b>	<b>Hislop</b>	Homeless Network Scotland and All in for Change
<b>Derek</b>	<b>Holliday</b>	Homeless Network Scotland
<b>Richard</b>	<b>Howat</b>	Churches Action for the Homeless
<b>Derek</b>	<b>Jaffrey</b>	Homeless Network Scotland and All in for Change
<b>Robin</b>	<b>Johnson</b>	PIElink
<b>Natasha</b>	<b>Johnstone</b>	Frontline Fife
<b>Annika</b>	<b>Joy</b>	Safe in Scotland
<b>Janine</b>	<b>Kellett</b>	Scottish Government
<b>Darran</b>	<b>Kennedy</b>	Wheatley Group
<b>Dr Martin</b>	<b>Kettle</b>	Glasgow Caledonian University
<b>Liam</b>	<b>Kirkaldy</b>	Crisis
<b>Fiona</b>	<b>Koroma</b>	Scottish Veterans Residencies
<b>Rosina</b>	<b>Kyle</b>	Glasgow City Council
<b>Lorraine</b>	<b>Laidlaw</b>	Glasgow City Council
<b>Joey</b>	<b>Lawrie</b>	Homes For Good Scotland (C I C)
<b>Eleanor</b>	<b>Lee</b>	Glasgow City Council
<b>Elizabeth</b>	<b>Littler</b>	Turning Point Scotland
<b>Pauline</b>	<b>Lunn</b>	In Control Scotland
<b>Catriona</b>	<b>MacKean</b>	Scottish Government
<b>Shona</b>	<b>Mackenzie</b>	Fife Council
<b>John</b>	<b>MacMillan</b>	Homeless Network Scotland and All in for Change
<b>Michelle</b>	<b>Major</b>	Homeless Network Scotland

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Homeless Network Scotland

<b>Charity</b>	<b>Mayo</b>	Homeless Network Scotland and GHIFT
<b>Dr David</b>	<b>McCartney</b>	NHS Lothian
<b>Heather</b>	<b>McCluskey</b>	
<b>Rose</b>	<b>McDowall</b>	Glasgow City Council
<b>Jac</b>	<b>McElhinney</b>	Housing First Consortium Glasgow
<b>Kerry</b>	<b>McGhee</b>	Blue Triangle Housing Association
<b>Jamie</b>	<b>McGilvary</b>	Homeless Network Scotland and All in for Change
<b>John</b>	<b>McGlone</b>	Crisis
<b>Lorraine</b>	<b>Mcgrath</b>	Simon Community Scotland
<b>Susan</b>	<b>McGregor</b>	Crossreach
<b>Claire</b>	<b>Mckay</b>	West Dunbartonshire Council
<b>Patrick</b>	<b>McKay</b>	Turning Point Scotland
<b>Eileen</b>	<b>McMullan</b>	Scottish Federation of Housing Associations
<b>Jacqueline</b>	<b>McMurchie</b>	Queens Cross Housing Association
<b>Rachael</b>	<b>Mcqueen</b>	The Scottish Government
<b>Eilidh</b>	<b>Meikle</b>	Civic Legal Assistance Office
<b>Dawn</b>	<b>Mellor</b>	Homeless Network Scotland and All in for Change
<b>John</b>	<b>Mills</b>	COSLA
<b>Tamar</b>	<b>Moncrieff</b>	The Marie Trust
<b>Brian</b>	<b>Morrison</b>	Fingerprints Recovery
<b>Claire</b>	<b>Murdoch</b>	South Ayrshire Council
<b>Martin</b>	<b>Nadin</b>	Scottish Veterans Residences
<b>Callum</b>	<b>Neil</b>	Homeless Network Scotland and All in for Change
<b>Caryn</b>	<b>Nicolson</b>	Frontline Fife
<b>Aileen</b>	<b>O'Halloran</b>	Homeless Network Scotland
<b>Faith</b>	<b>Ougham</b>	Homeless Network Scotland and All in for Change
<b>Faith</b>	<b>Ougham</b>	Homeless Network Scotland and All in for Change
<b>Luke</b>	<b>Padfield</b>	
<b>Prof Cameron</b>	<b>Parsell</b>	University of Queensland
<b>Kirsteen</b>	<b>Paterson</b>	The National
<b>Yvonne</b>	<b>Paton</b>	Simon Community Scotland
<b>June</b>	<b>Pennykid</b>	Keegan & Pennykid
<b>David</b>	<b>Pentland</b>	Scottish Government
<b>Kate</b>	<b>Polson</b>	The Rock Trust
<b>Tracy</b>	<b>Polson</b>	Homeless Network Scotland and All in for Change
<b>Rebecca</b>	<b>Pringle</b>	East Lothian Council
<b>John Paul</b>	<b>Purcell</b>	Homeless Network Scotland and All in for Change
<b>Myra</b>	<b>Quinn</b>	The Scottish Government
<b>Alexander</b>	<b>Rae</b>	Inverclyde HSCP
<b>David</b>	<b>Ramsay</b>	Homeless Network Scotland



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<b>Frank</b>	<b>Reilly</b>	Simon Community Scotland
<b>Ruth</b>	<b>Robin</b>	Health Improvement Scotland
<b>Shona</b>	<b>Robison MSP</b>	Cabinet Secretary for Social Justice, Housing & Local Government
<b>Anthony</b>	<b>Ross</b>	Homeless Network Scotland and All in for Change
<b>Melissa</b>	<b>Rutherford</b>	Rutherford Sheridan Solicitors and Notaries
<b>Valerie</b>	<b>Scorgie</b>	Hillcrest Futures
<b>Lisa</b>	<b>Sen</b>	Homeless Network Scotland
<b>Aaliya</b>	<b>Seyal</b>	Legal Services Agency
<b>Wafa</b>	<b>Shaheen</b>	Scottish Refugee Council
<b>Kerry</b>	<b>Shaw</b>	The Scottish Government
<b>Ashleigh</b>	<b>Simpson</b>	Crisis
<b>Rhiannon</b>	<b>Sims</b>	Crisis
<b>Gavin</b>	<b>Smith</b>	Fife Council
<b>Iain</b>	<b>Smith</b>	Keegan Smith Solicitors
<b>Ishbel</b>	<b>Smith</b>	Heart in Mouth
<b>Ishbel</b>	<b>Smith</b>	Heart in Mouth
<b>Jon</b>	<b>Sparkes</b>	Crisis
<b>Karen</b>	<b>Swift</b>	
<b>Graham</b>	<b>Taylor</b>	Churches Action for the Homeless
<b>Sam</b>	<b>Thomas</b>	ISPHERE at Heriot-Watt University
<b>Louise</b>	<b>Thompson</b>	The Scottish Government
<b>Pat</b>	<b>Togher</b>	Glasgow City Health and Social Care Partnership
<b>Oliver</b>	<b>Townsend</b>	Platform Wales
<b>Rachel</b>	<b>Tribble</b>	SSAFA Glasgow's Helping Heroes
<b>William</b>	<b>Trotter</b>	The Salvation Army
<b>Sarah</b>	<b>Vickers</b>	The Scottish Government
<b>Vic</b>	<b>Walker</b>	Crossreach
<b>Jade</b>	<b>Wallace</b>	North Ayrshire Council
<b>Sarah</b>	<b>Walters</b>	Crisis
<b>Alison</b>	<b>Watson</b>	Glasgow City Council
<b>Emma</b>	<b>Watson</b>	East Lothian Council
<b>Dr Beth</b>	<b>Watts</b>	ISPHERE at Heriot-Watt University
<b>Amanda</b>	<b>Wells</b>	Homeless Network Scotland and All in For Change
<b>Kevin</b>	<b>Wilkie</b>	The Scottish Government
<b>Lucie</b>	<b>Woellenstein</b>	The University of Edinburgh (student society)
<b>Jeremy</b>	<b>Wylie</b>	
<b>Bronwyn</b>	<b>Wyper</b>	Homeless Network Scotland and GHIFT at the Glasgow Alliance to End Homelessness
<b>Ruth</b>	<b>Young</b>	Frontline Fife
<b>Sabir</b>	<b>Zazai</b>	Scottish Refugee Council