

NEW
ONLINE
COURSES

The Learning Lounge

Live Programme
May - July 2021



Welcome

In the past year we have all been forced to adapt and to learn new skills, knowledge and approaches.

Building from this will be key and our learning lounge offers you that opportunity. Working differently has made us explore the full range of opportunities that technology provides to interact with one another while not sharing the same space. We have discovered that we can be together while apart and remain connected and learning from each other in new ways.

Our knowledge and learning programme uses the technology we have all become familiar with in recent months, such as video conferencing and webinars, to compensate for being unable to serve up more traditional training in person. Each session is interactive, fast paced and participatory as well as using the most up to date evidence and research from across the sector.

Most importantly our menu of training, includes new ingredients, drawing on what we have learned since March 2020, as an organisation and as a sector.

You will find respected and popular favourites plus brand new options such as Media & Communications and Media for Small Organisations.

This learning programme is co-designed with people who have learned through experience what works and what does not, built on decades of practice, insight and, in some cases, prior lived experience of accessing services. To find out how we can help you to meet your current knowledge and learning requirements contact us:

Call 0141 420 7272

Email allin@homelessnetwork.scot

Impact



People First

People having choice and control and building from their own strengths and successes.



At Home

Increasing housing options and understanding that settled housing, as quickly as possible, is our right and the best base to build and live our lives.



No Wrong Door

Imagining a future where people are helped earlier and never left on their own to navigate the system.



Good Vibes

Designing our interactions in a way that dispel myths and share power.

Courses

All courses are 10am - 1pm unless otherwise stated



 **BOOK HERE**

10am - 1pm

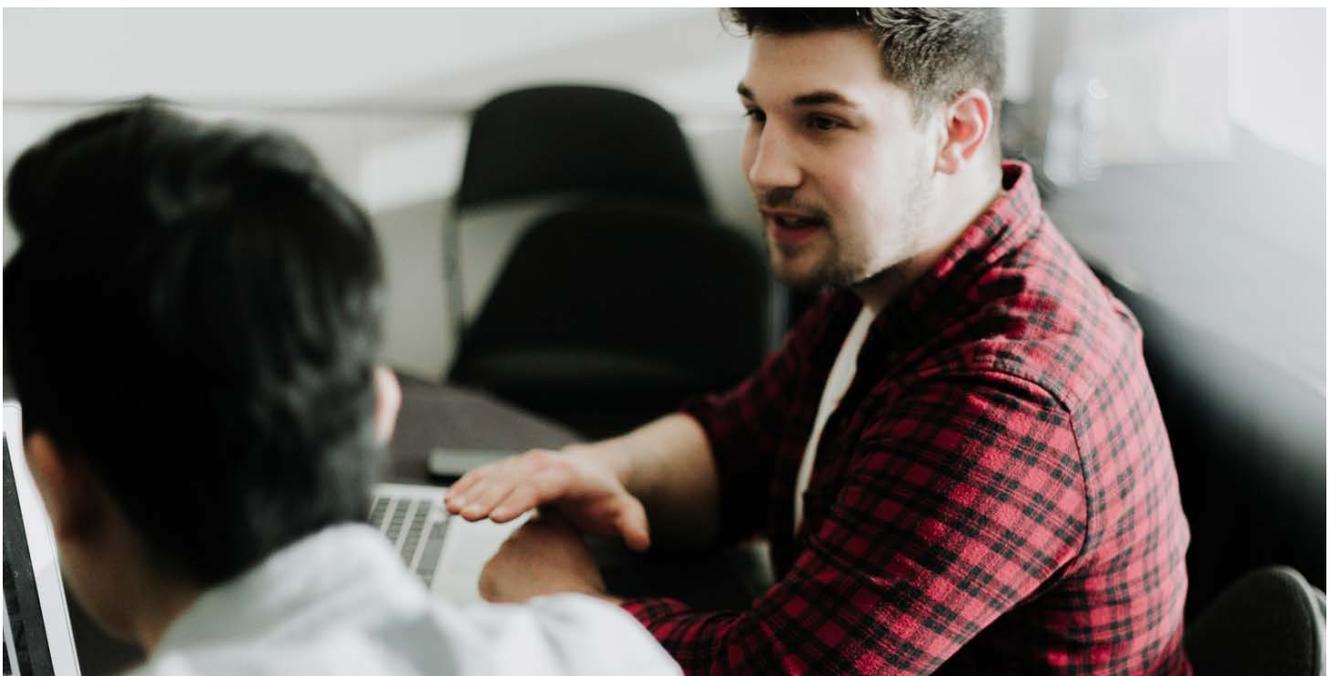
Tools, Tips & Techniques for Involving people in your service

Often individuals and communities who don't have a common, collective voice and are typically underrepresented in consultation and the development of services. This introductory course is for both front line practitioners and those in strategic roles. This interactive course looks in depth at:

- Considerations when engaging those who use our services
- Practical tools for engagement
- Common barriers to engagement and how to avoid them
- How to create a safe and friendly environment for participation
- Creating equal relationships and boundaries
- When and where? Opportunities for engagement are everywhere, how to find them

Date 10 May 2021 | 1 x 3 hour session | Online | **Fee** HNS Member £60 / Non Member £78

Delivered by Peter Anderson, Training Lead & David Kidd, Change Lead





10am - 1pm

Closer to Home: a place-based approach to preventing homelessness

There is already a network of services and systems for people who live and work with homelessness after it has happened. But this is often too late and sometimes too slow. All homelessness starts in a community, so a place-based approach to preventing it happening in the first place is key. The course will connect the causes and drivers of homelessness with the local knowledge and services that can provide an early warning approach using a simple 2-point technique and is ideal for all working with or who come into contact with those at risks of Homelessness. By the end of the session, learners will:

- Have greater knowledge of the evidence on what drives and causes homelessness and what reduces the risk
- Better understand what a place-based approach to preventing homelessness is, why it is important, and what the limitations are
- Gain an understanding and takeaway example of the specific interventions that can prevent homelessness
- Have explored methods to identify community assets to protect homes and prevent homelessness
- Further understand and be able to know when to ASK and how to ACT to prevent homelessness
- Understand the local plans and structures that can help homelessness earlier and closer to home

Date 20 May 2021 | 1 x 3 hour session | Online | **Fee** HNS Member £60 / Non Member £78

Delivered by Peter Anderson, Training Lead & David Ramsay, Change Lead



10am - 1pm

Building relationships when supporting people at home

This course will learn more about designing and delivering support alongside people who are staying in their own home. It will examine the pivotal role of the relationship between the support worker and tenant and learn coaching techniques to help people to sustain tenancies and build strong links with their community. With the emphasis on using a person-led, asset based and trauma informed approach, this session will explore the key ingredients to supporting people at home.

Date 2 & 3 June 2021 | 2 x 3 hour sessions | Online | **Fee** HNS Member £60/ Non Member £78

Delivered by Peter Anderson, Training Lead & David Ramsay, Change Lead



 **BOOK HERE**

10am - 1pm

A Day in the Sun: Homeless Legislation in Scotland

This course looks in detail at existing and recent Housing and Homelessness Legislation in Scotland and how it connects to create a world-leading safety net for people experiencing or at risk of homelessness. This starts from the foundation 1987, 2001 and 2003 Acts – progressing right up to changes in local connection, intentionality and the Unsuitable Accommodation Order during 2019-21. Delegates will examine pieces of legislation, while identifying and analysing local challenges in implementing. Using current data and analysis, this is an interactive and participatory course which will broaden participant’s knowledge and understanding of Housing and Homelessness Legislation.

Date 8 June 2021 | 1 x 3 hour session | Online | **Fee** HNS Member £60 / Non Member £78

Delivered by Claire Frew, Policy & Impact Manager



 **BOOK HERE**

10am - 1pm

Rough Guide to Homelessness Policy in Scotland

This course explores the current national and local policy infrastructure that underpins the legislation. Since 2017, the influence of the Homelessness and Rough Sleeping Action Group (HARSAG) and the Scottish Parliament’s Inquiry on Homelessness has led to the Scottish Government/COSLA High-Level Plan to End Homelessness and 32 local Rapid Rehousing Transition Plans. Presented in a rough guide format, this innovative course will broaden knowledge and understanding of current policy to prevent, alleviate and ultimately end homelessness in Scotland.

Date 14 & 21 June 2021 | 2 x 3 hour session | Online | **Fee** HNS Member £60 / Non Member £78

Delivered by Maggie Brunjes, Chief Executive & Claire Frew, Policy & Impact Manager





 **BOOK HERE**

10am - 1pm

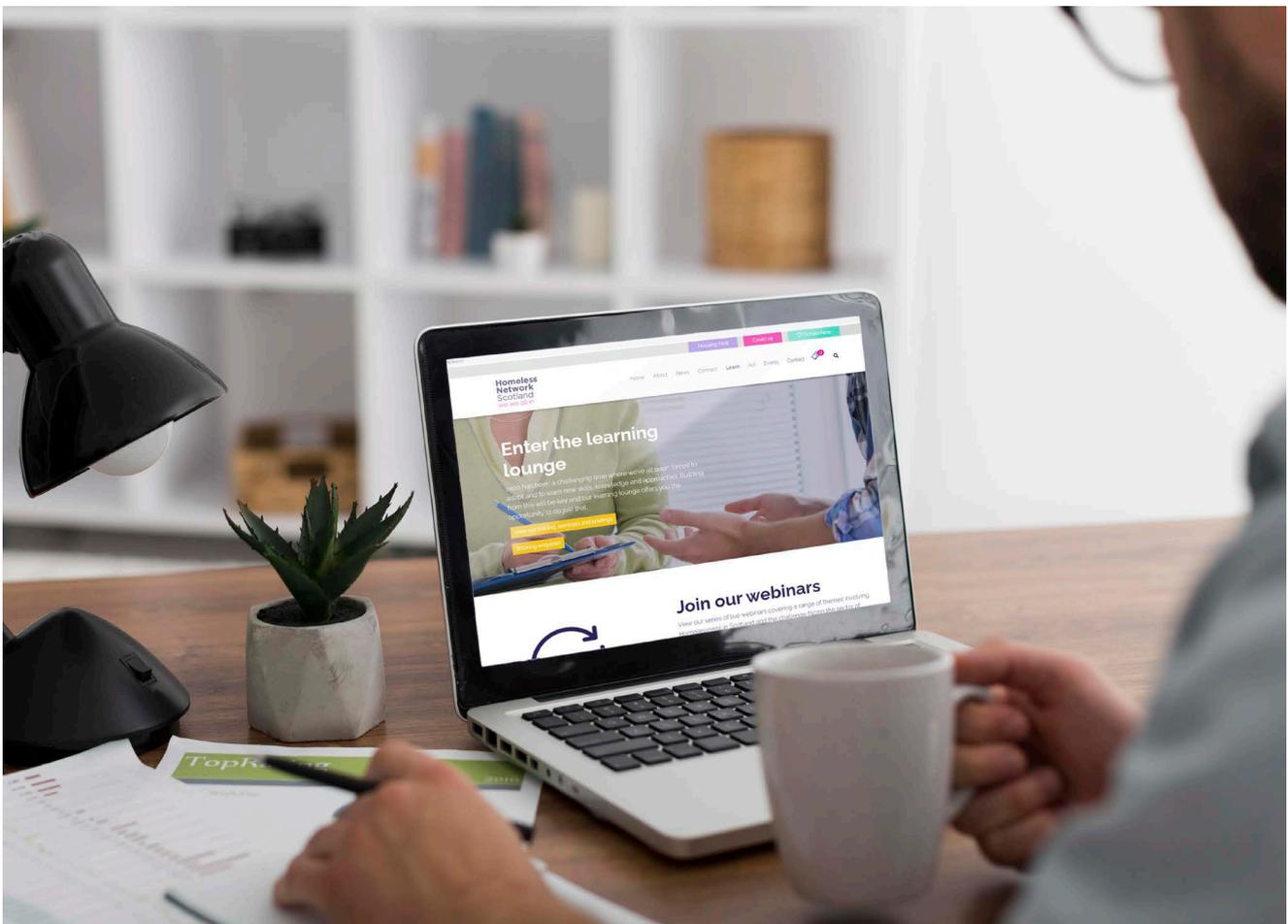
Communications and Media for Small Organisations

This new course is an introductory look at developing a communications strategy for public and third sector organisations. Covering topics including:

- How to engage with mainstream and online media
- How to engage with journalists
- Creating and maximising a digital profile
- The importance of getting your message and brand recognition out there
- How to build a communications strategy
- How to increase your company profile
- Communication in a crisis
- Digital communications

Date 1 July 2021 | 1 x 3 hour session | Online | **Fee** HNS Member £60 / Non Member £78

Delivered by Martin Gavin, Head of External Relations





 **BOOK HERE**

10am - 1pm

Delivering Support in a Digital Environment

Every year the Government sets ambitious targets to significantly reduce the number of people who experience digital exclusion, but until recently online portals were seen as little more than passive providers of information, with digital engagement and support reserved for only the most tech-savvy. While advances in technology, the proliferation of devices and communication channels, and the greater availability of data for a 24/7 on-demand public have made digital support more accessible, COVID-19 made supporting people digitally a necessity. This Innovative course will introduce the participant to the use of digital support as both a complement and an alternative to historic support systems by:

- Exploring the range of digital tools available, their uses and benefits
- Sharing learning from services which use digital technology historically —Samaritans, Fellowships, help lines etc.
- Sharing tools and tips for maximising digital contact and engagement;
- Identifying what to do when something feels wrong?
- Exploring best practice in digital safety for staff and clients
- Reading between the lines – interpreting problems without body language?
- Exploring how to use technology as a client diary

Date 6 July 2021 | 1 x 3 hour sessions | Online | **Fee** HNS Member £60 / Non Member £78

Delivered by David Kidd, Change Lead & Ginny Cooper, Change Lead





0141 420 7272 | homelessnetwork.scot

All In at Homeless Network Scotland is a charity registered in Scotland (SC0 03453) and company limited by guarantee (SC112361)
Registered Office: Adelphi Centre, 12 Commercial Road, Glasgow G5 0PQ. CEO: Margaret-Ann Brünjes