

ALL IN FOR CHANGE

CHANGE TEAM BRIEFING 3
MARCH 2020



DATE OF NEXT RETREAT – 26 MARCH 2020

ARNOTDALE HOUSE, CAMELON ROAD, FALKIRK FK1 5SQ

AT HOME | A NEW DIRECTION TO END HOMELESSNESS

Hello! Great to get together again last week at our Retreat. We kicked off with Change Lead Dr Beth Watts of Heriot-Watt University on what the evidence tells us about hostels, temporary furnished flats and Housing First. What's great about "at home" is living in a community where people have choice and control, affordable rent and can access "wraparound" support at home if needed. The Change Team really enjoyed the input, looking forward to the next one!

ACTION

- What other evidence are you interested in?
- Let us know what you need to know.

CHANGE ON THE GROUND

Change Leads have been busy this month! Some highlights.

- Creating "Good Vibes" in the office by creating a going home checklist for staff to debrief and reflect before they go home.
- Taking 4 New Directions to teams, community groups and Twitter and feeling more comfortable and confident.
- Making sure frontline staff get relevant training.
- Speaking to people experiencing homelessness about the system and the changes.

CHANGE MEANS

Reflecting on our progress so far and the change process we're part of, the Team has learned that change is going to happen but takes time and there remains a lot to be done. There is a real determination for things to change for the better, but it can be a challenge to bring new ideas to our networks, we need everyone involved to buy in.

Having confidence and passion about the 4 New Directions helps to influence our networks and some changes can be made now, while big system change can be slow. Taking a no wrong door approach and applying our knowledge has helped us help others navigate the system as well as challenging it.

CONNECTING TO HPSG

Graham Thomson from Scottish Government joined us as we decided how we'd be represented on the HPSG and what we wanted them to know.

Change Leads put themselves forward then mapped their skills while the rest of the Team worked on our messages.

David Pentland will represent the Change Team at the next meeting and Joyce Juma-Phiri and Viki Fox after that.

OUR KEY MESSAGES

Here's the key messages we decided to share with HPSG at our last retreat.

PEOPLE ARE SEEING CHANGE AT THE MARGINS, BUT TRADITIONAL SYSTEMS ARE STILL CAUSING STRESS AND ANXIETY

UNIT THE NEW SYSTEMS ARE FULLY UP AND RUNNING, ADVOCACY CAN REALLY HELP PEOPLE NAVIGATE THE OLD SYSTEM

HOUSING FIRST WORKS WHEN SERVICES ARE PROPERLY LINKED IN

POSITIVE "PEOPLE, PLACES AND THINGS" ARE VITAL FOR ALL OF US

FOCUS ON BUILDING LIVES AS WELL AS FINDING HOMES

HOMELESSNESS IS A 24/7 ISSUE, WITH A 9-5 RESPONSE

WE CAN MAKE BETTER USE OF RECOVERY COMMUNITIES AND PREVENTATIVE LOCAL POLICIES

ALL IN THE LOOP

We're preparing to take the 4 New Directions across Scotland and the planning continued at the Retreat. Working on our questions to ask, what information we need to get out and what we want our tour to look like. More on this next time.

YOUR SHOUT!

Change Lead Sabrina Galella, A Way Home Scotland, took the slot to share the work on prevention pathways for young people. We explored the causes and risks of youth homelessness and Sabrina invited Change Leads to get in touch with her to help shape the next phase of work on prevention pathways.

ACTION

- Get in touch if you want to take this slot.

KEY DATES

Prevention Commission

Thursday 12 March 2020 | Adelphi Centre

Housing First Connect Event

Wednesday 25 March 2020 | Discovery Point, Dundee

Time for Change South West Hub Event

Friday 27 March 2020 | Irvine

Get in touch for more information on any of these events.

THE CHANGE TEAM | KEEP IN TOUCH

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